

1. This is the definitive (and useful) NHSE website for all things Coronavirus and has all the relevant info in one place [coronavirus](#). It includes the SOP for General Practice
2. Practices should be reviewing their business continuity plans, and ensuring that their generic email addresses can be seen by multiple members of the team, and that it is checked regularly.
3. The CCG has said that all practices will be receiving PPE equipment by courier on Monday March 9th. There is no requirement for 'fit-testing' of the masks, and no special instructions for its use- it is the same as you might use in the surgery to treat patients to avoid cross-contamination. Although the aim is to keep all confirmed and suspected cases away from GP premises, practices need to be prepared to undertake face to face consultations in certain circumstances in patients who are self-isolating and who may need assessment for a non Covid-Related condition.
4. Practices should be directing concerned patients to use the on-line NHS 111 service <https://111.nhs.uk/> which has recently gone live, rather than phoning 111, whose phone lines have been inundated.
5. Practices are not expected to relay swab results to patients they are contacted directly usually within 3 days