

National Cancer Experience Survey 2018- Results

Each year cancer patients across England are asked for their opinions about the service. This includes primary care as well as the hospital services. Somerset has recently received its results and we're delighted that the patients have scored services higher than average in several indicators.

I have pulled out a summary of the most relevant indicators which show the practices scoring higher than the national average- and in the case of supporting the patient (Q53)- the highest score.

		Number of respondents in SCCG	2018 score for this CCG	Lower limit of expected range	Upper limit of expected range	National average score
	QUESTION					
			2018 case-mix adjusted			
Q52	GP given enough information about patient's condition and treatment	932	97%	94%	96%	95%
Q53	Practice staff definitely did everything they could do to support patient	710	63%	56%	63%	59%
Q56	Hospital and community staff always worked well together	1035	67%	58%	64%	61%
Q59	Patient's average rating of care scored from very poor to very good (out of 10)	1051	8.99	8.67	8.94	8.8

The main report is on this link for anyone who wants to do any more reading:

<https://www.ncpes.co.uk/reports/2018-reports/local-reports-2018/clinical-commissioning-groups-2018/4337-nhs-somerset-2018-ncpes-report-11x/file>

We're not perfect and there's still lots of work to do- but this is a great score from the patients for Somerset cancer services – and primary care in particular.