



Your primary care team has referred you to hospital What should you expect now?

On arrival at hospital please notify a member of the ED (A&E) reception team of your arrival.

You will then be directed to either the Ambulatory Emergency Care Unit (AEC) or ED. If you are to be seen in ED, you will be booked in at ED reception and will be seen by the ED team for a short initial assessment prior to seeing the specialty team.

The clinician who has referred you to hospital will let the hospital know you are on your way. This means that the team you have been referred to will be 'expecting you'. However, please be aware that there is a system of prioritisation which the ED team will still need to undertake. The medical /surgical teams on call will be looking after other patients with urgent needs on the wards and in theatres and will be there to assess you as soon as possible.

In AEC, depending on the reason for your attendance, you will be seen by the AEC team, overseen by the oncall medical and surgical teams.