

SCHEDULE 2 – THE SERVICES

A. Service Specifications

Service Specification No.	11X-43
Service	Registration of temporary residents attributable to the Hinkley Point C power station development
Commissioner Lead	Sheryl Vincent, Commissioning Manager
Provider Lead	
Period	01 January 2018 – 31 March 2019
Date of Review	TBC

1. Population Needs

1.1 National/local context and evidence base

Hinkley Point nuclear power station lies 5 miles north of Bridgwater and 5 miles west of Burnham on Sea within the Bridgwater Bay locality.

Currently the site comprises of Hinkley Point A, now decommissioned and Hinkley Point B, an Advanced Gas-cooled Reactor, due to be decommissioned in 2023.

On 19 March 2013 the Secretary of State announced his decision to grant planning consent for the Hinkley Point C project. Throughout its estimated 10 year construction, Hinkley Point C will create over 25,000 new employment opportunities with estimated number of out of area workers reaching its peak in month 64 of construction when approximately 5,500 workers will be in the area. There are currently approximately 2,700 workers on site.

There will be an occupational health facility on site known as Hinkley Health and at Hinkley Point C workers will be encouraged to access this service. However, they and their families/dependents may also wish to register at practices local to where they are living or they may present at practices wanting to be seen as a temporary resident.

A person can register as a temporary resident if they intend to be in the area for more than 24 hours and up to three months. After three months the service user would be required to either re-register as a temporary resident or permanently register as a patient at the practice.

Allowance for temporary patient adjustments are now included within the core GMS/PMS contract global sum with practices no longer able to claim for additional payment for temporary residents. However, due to the potentially significant increase in the numbers of temporary residents registering at practices within Somerset, Somerset Clinical Commissioning Group (CCG) recognises the need to commission this community enhanced service to enable practices to claim additional payment for temporary residents attributable to¹ the Hinkley Point C development.

¹ This includes workers connected to the Hinkley Point C power station development and their families/dependents

This community enhanced service also proposes to gather data relating to the demographic of temporary residents registering at practices within Somerset specifically those attributable to the Hinkley Point C power station development. It is recognized that not all patients will want to identify themselves with Hinkley Point C, so any data gathered will form a proxy measure.

2. Outcomes

2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	<input checked="" type="checkbox"/>
Domain 2	Enhancing quality of life for people with long-term conditions	<input checked="" type="checkbox"/>
Domain 3	Helping people to recover from episodes of ill-health or following injury	<input checked="" type="checkbox"/>
Domain 4	Ensuring people have a positive experience of care	<input checked="" type="checkbox"/>
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	<input checked="" type="checkbox"/>

2.2 Local defined outcomes

- Provide choice for service users accessing primary care services.
- Provide positive experience of care for service users accessing primary care services.
- Better understanding of the numbers of temporary residents registering in general practice within Somerset, specifically those attributable to Hinkley Point C power station development.

3. Scope

Aims and objectives of service

- 3.1 To provide temporary residents within Somerset attributable to the Hinkley Point C power station development with the choice of registering temporarily at their preferred general practice when accessing primary care services, subject to that general practice having the capacity to accept this.
- 3.2. To effectively monitor and review the overall numbers and trends within the temporary residents population within Somerset specifically those that are attributable to the Hinkley Point C power station development.

Service description/care pathway

- 3.3 Service users should be allowed to make the decision of where they access primary care services.
- 3.4 The Provider will provide all temporary residents registering at the practice with a short information slip to determine their connection to the Hinkley Point C power station development (Appendix A).
- 3.5 If the service users identifies themselves as being attributable to the Hinkley Point C power station development the provider must record within the patient notes one of the following SNOMED codes:
- 308406001 Nuclear plant worker
 - 1065891000000106 Family member of nuclear plant worker

The following READ code 0Z13 can also be used when accompanied with the free text 'worker' or 'family/dependent' within the patient notes.

3.6 Service users will be provided primary medical services in line with their clinical need.

3.7 The Provider will ensure that the service user feels listened to and treated with respect and dignity when registering to access primary care services.

Reporting and Monitoring

3.8 Providers will ensure appropriate systems are in place to measure the quality and performance of the service on a continuous basis.

3.9 A quarterly report summarising the activity of the service will be produced for the CCG. This will include, but is not limited to:

- Total number of temporary residents registering at the practice per quarter,
- Of these temporary residents, the total number of service users that identify themselves as:
 - workers attributable to Hinkley Point C power station development per quarter
 - family members of workers attributable to Hinkley Point C power station development per quarter

Payment

3.10 The Provider will receive an initial one off payment as set out in Schedule 3 Part A of the NHS Standard Contract to cover set up costs and training of staff.

3.11 The Service is subject to a local price, which is set out in Schedule 3 Part A of the NHS Standard Contract.

3.12 The payment for this service will be made on a quarterly basis and will be based on the number of temporary residents registered as attributable to Hinkley Point C power station development per quarter as recorded in the report described in point 3.9.

Service user and public involvement

3.13 Service users should be involved in the decisions about their care and given high-quality information to enable them to make fully informed decisions regarding their ongoing care.

3.14 The Provider should encourage, consider and report any service user feedback (positive and negative) on the service that they provide and use it to improve the care provided to patients, particularly if there are plans to alter the way a service is delivered or accessed.

Population covered

3.15 This community enhanced service specifically covers reimbursement for Providers registering temporary residents who identify themselves as attributable to the Hinkley Point C power station development.

Any acceptance and exclusion criteria and thresholds

3.16 No payment shall be made for:

	<ul style="list-style-type: none"> incorrectly coded service users who are attributable to the Hinkley Point C power station development or, temporary residents who are not attributable to the Hinkley Point C power station development. <p>Interdependence with other services/providers</p>
3.17	None.
4. Applicable Service Standards	
4.1	<p>Applicable national standards (eg NICE)</p> <p>Not applicable.</p>
4.2	<p>Applicable standards set out in Guidance and/or issued by a competent body (eg Royal Colleges)</p> <p>None.</p>
4.3	<p>Applicable local standards</p> <p>Not applicable.</p>
5. Applicable quality requirements and CQUIN goals	
5.1	<p>Applicable Quality Requirements (See Schedule 4A-D)</p> <p>Not applicable.</p>
5.2	<p>Applicable CQUIN goals (See Schedule 4E)</p> <p>Not applicable.</p>
6. Location of Provider Premises	
	<p>The Provider's Premises are located at:</p>
6.1	As defined in Schedule 5 Part A of the NHS Standard Contract.
7. Individual Service User Placement	
	Not applicable.

Appendix A

Hinkley Point C nuclear power station

The construction of Hinkley Point C nuclear power station brings many workers and their families into the area, who may need health services.

GP practices are required need to keep track of the number of patients registering temporarily in the area in connection with the construction project. It will be helpful if you will answer the following questions:

Is your time in this area connected to the work at Hinkley Point C? YES/NO

Are you a worker at Hinkley Point C? YES/NO

Are you a family member/dependent of a worker at Hinkley Point C? YES/NO

This information is for statistical purposes only and will remain confidential

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