

GP2GP v2.2b overview

This software is not yet available to all customers

GP2GP v2.2b introduces the capability to integrate an incoming medical record from the sending organisation with an existing medical record at the requesting organisation. This functionality is only available if the patient has previously been registered at the requesting organisation. This type of transfer is known as a returning patient transfer, or an A-B-A transfer.

We've produced a short video to walk you through the enhancements and benefits of GP2GP v2.2b. Why not take a look below?



GP2GP v2.2b overview (2m 12s, with sound)

Returning patient transfer

A returning patient transfer is the term given to the scenario of a patient leaving an organisation (organisation A), registering at one or more organisations (B, C, D, etc.), and then returning to organisation A at some point in the future. During this period the EHR for the patient will have been enhanced at organisation B (and any others).

When the patient re-registers at organisation A, the requesting system identifies that the patient has previously been registered there and requests the EHR. When the EHR arrives, you can merge the incoming EHR with the existing record at your organisation, or file the incoming EHR as a record.

Identifying returning patients

Any returning patients are easily identified by a red banner displayed across the top of the Workflow Task screen. The banner informs you that the patient is a returning patient and the date they were last transferred from your organisation.



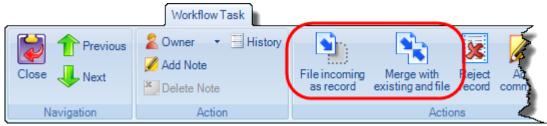
Returning patient warning banner

Returning patients' filing options

When dealing with a returning patient, the filing options available are different to those available in previous versions of GP2GP. There are now two filing options available:



- **File incoming as record:** select this option to replace the existing medical record held at your organisation with the incoming record from the sending organisation. Selecting this option will replace the existing medical record held at your organisation with the incoming record from the sending organisation. The record held at your organisation will be saved as an attachment in the patient's care record.
- Merge with existing and file: select this option to keep the existing medical record held at your organisation and add any new information recorded by the sending organisation. Selecting this option will keep the existing medical record held at your organisation and add new information recorded by the sending organisation. Any changes made by the sending organisation to information they originally received from your organisation will not be included.



Workflow Manager ribbon showing the returning patient filing options

File a GP2GP record for a returning patient

When filing a returning patient in GP2GP v2.2b there are a couple of new options available to you. Use the following procedure to see how to file returning patients with the introduction of GP2GP v2.2b. We've also produced this short video showing you the new enhancements:

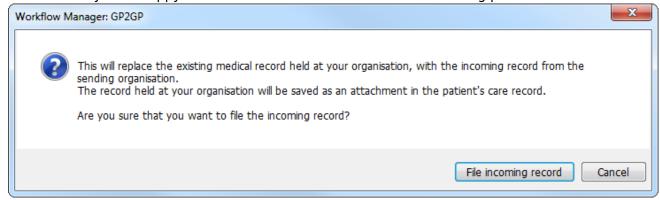


Filing returning patients in GP2GP v2.2b (3m 11s, with sound)

- 1. View the patient's incoming record.
 - a. Click , click Workflow Manager, and then in the navigation pane click GP2GP.
 - b. On the GP2GP screen, in the Records Received section of the navigation pane, select **Unfiled**.
 - c. In the main pane, select the required record.
 - d. On the ribbon, click **View** to display the Workflow Task screen.
- 2. Use the Workflow Task screen to review the incoming record. It's best practice that you review each individual record on a case by case basis. You need to assess each record for each returning patient to check that the clinical quality of the record has not been compromised and that no deterioration of the record has occurred during the returning patient transfer process. You can use the ribbon filter options to filter the main pane to show only allergies, consultations, problems and medication, or any of the areas of the care record available from the Others drop list. With a filter applied you can use the Sending organisation's record and Your organisation's record panes to easily compare your organisation's record against the sending organisation's record. Selecting Summary shows a summary of allergies, consultations, problems and medication.



- 3. When you have reviewed the record do one of the following as required.
 - Click **File incoming as record**, and then on the warning screen click **File incoming record**. Select this if you're happy with the clinical date recorded at the sending practice.



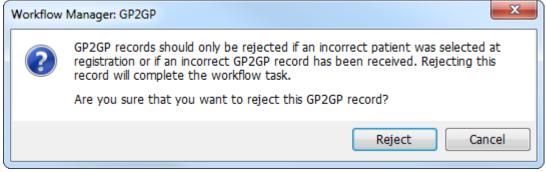
File incoming as record warning screen

Click Merge with existing and file, and then on the warning screen click Merge with
existing and file. Select this if if you'd rather keep the existing medical record created at your
organisation and only import the new data from the sending organisation.



Merge with existing and file warning message

Click Reject record, and then on the warning screen click Reject.



Reject record warning message

Filing new patients

If the patient is a new patient, the filing options have *not* changed and you can still select to do one of the following:



- **File as record:** If you have reviewed the patient record, are satisfied that it is for the correct patient and you are happy with the quality of the data then you can file into the patient's record. If you select this option, degrade tasks are not created.
- **File as record with tasks:** If you have reviewed the patient record, are satisfied that it is for the correct patient and are happy with the quality of the data, but have noticed that it includes allergy or degrade information, then you can file the patient's record with degrade tasks.
- **Reject record:** If you have reviewed the patient record, are satisfied that it is for the correct patient but are not happy with the quality of the data, then you can select this option to reject the record.