IGPM Practice Managers Survey 2023

Two years ago the IGPM undertook a survey of managers in general practice to understand the issues facing them in their roles. The survey had over 1,600 responses and highlighted the pressures facing managers including:

- over 52% of managers did not feel able to take time off for annual leave.
- 1/3rd of respondents stated that they were more than 50% likely to leave general practice management in the next 12 months
- 92% of respondents felt that there are not sufficient measures in place in the wider NHS system to protect them and their teams from abuse
- 85% of respondents felt that practice management has not had a voice in the changes that have been implemented in general practice
- Over 50% or respondents felt that their commissioning body does not support general practice

The IGPM is now conducting a follow up survey to see what has changed and what are the current pressures on general practice in 2023. The survey is for any manager working in general practice, including PCN managers. You do not need to be a Practice Manager to be able to take part. The survey is open until 14th December 2023 and the link to take part is here. Once the survey is closed a report will be published early in 2024.