**Reallocation of surplus equipment held in central storage**

NHS England has a backlog of stock held in central storage. NHS Trusts and Foundation Trusts are entitled to claim this stock free of charge. Recipients will be responsible for collection or delivery.

Available items include:

* **Consumables**
* **White goods**
* **Furniture**
* **Equipment**

**A full list of available consumables & equipment can be accessed via the online portal – see below**

Minimum Order Quantity will be a single item as follows:

* **1 x pallet of consumables** *(overall pallet quantity will be confirmed on dispatch)*
* **1 x white good**
* **1 x piece of furniture or equipment**

Please note that items will be redistributed on a first come, first served basis.

To maintain full transparency, all redistributed items are asset-tracked, and their destination advised to the regional finance team.

Please note that there will be no warranties or guarantees with any of the items, other than where manufacturers’ warranties may be applicable. Items become the property of the recipient on delivery and that recipient is then responsible for any associated ongoing maintenance, testing, servicing, and insurance.

**How to access the online portal:**

* The trust lead responsible for ordering items will need to set up an account via the Request Access form on the Innova Care Concepts online portal: **https://nhsportal.innovacareconcepts.com/**
* To ensure security, the portal will only accept registrations from an NHS/trust email address. For security, only one (1) named representative from each trust can register to the portal.
* Once a request for access is approved, the trust lead will receive notification.
* The trust lead will then be sent a temporary login password to the email that has been submitted.
* The trust lead can then login to **https://nhsportal.innovacareconcepts.com/** to view and secure assets available for redistribution.

**What happens after you place an order:**

* An Innova representative will contact the trust lead to ensure requirements are logged correctly and confirm delivery charges as appropriate, if the trust is using Innova for delivery.
* Once an order is confirmed, the appropriate Regional Finance Lead for the requesting trust will receive an automatic notification to ensure the region has oversight for asset tracking purposes.
* The trust will arrange collection and transport of requested assets if delivery is not by Innova.

For further information please contact:

* **nhs@innova.uk.com** about access to the Innova portal, inventory, and logistics queries.
* **nhsi.proctom@nhs.net** for queries relating to NHS England policy and process.