

**Upskilling carers in the community
to ease operational pressures and reduce hospital admissions**

**Quality Improvement Grand Round presentation:
Wednesday 8 March, 12noon, Musgrove Park Academy**

Find out how a new package of clinical skills training and competency assessment was developed to upskill social care colleagues and carers, resulting in:

- improved patient safety
- better care experience
- more timely hospital discharges
- reduction in avoidable hospital admissions
- reduced pressure on district nurses
- increased colleague satisfaction
- Right care. Right time. Right place. By the right person.
- Spreading through care homes and care agencies using a 'train the trainer' model
- National recognition:
 - *Highly commended* in the *Patient Safety* category of the prestigious *HSJ Awards 2022*.
 - *Finalist* in *Small scale, Big impact* category of the Government's *Smarter Working Live Awards 2023* – celebrating innovation through community collaboration and creativity.



Colleagues from our social care training team will present their pioneering quality improvement project to you over a buffet lunch in Musgrove Park Academy: join them at 12noon on Wednesday 8 March. **All health and social care colleagues welcome.**

Hear this great story of service improvement – share the learning – make professional connections – ask questions – take insight and fresh thinking back to your own area of work.

Dr Rachel Johns, Consultant Anaesthetist and Associate Medical Director for Quality Improvement, will be your host.

To book your place and for any queries, please email: improvement@somersetft.nhs.uk

Please share this message with your peers.

Pictured above, left to right: social care training team – Liz Berry, James Costley, Cat Wilyman, Jude Glide.

