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| **Reference** | **Summary / Action** |
| **17th March 2021 – COVID-19 Update to Primary Care 17032021** | * System / GP Sitrep * New guidance – Covid reinfections * Guidance – Covid-19 ventilation of indoor spaces * Somerset Covid Recovery Services * Evaluation of the Covid Oximetry@Home pathway * CAS alert – Covid PCR testing of staff in primary care |
| **10th March 2021 – COVID-19 Update to Primary Care 10032021** | * ovid Oximetry@Home pathway – assurance checklist |
| **3rd March 2021 – COVID-19 Update to Primary Care 03032021** | * System / GP Sitrep * Press release – calling people who are in cohort seven to book through national booking system * GP vaccination communication resources for practices |
| **24th February2021 – COVID-19 Update to Primary Care 24022021** | * System / GP Sitrep * Learning from incidents – Covid vaccinations and the Mental Capacity Act * Priority group six – what are we saying from a communication perspective? * Information governance guidance regarding QCovid Clinical Risk Assessment Tool |
| **17th February 2021 – COVID-19 Update to Primary Care 17022021** | * System / GP Sitrep * Information on an additional cohort of patients identified as at increased risk from Covid-19 * Vaccination communications resources for practices * Covid Oximetry@Home - Weekend and Bank Holiday Monitoring * Update to Temporary Closure application |
| **10th February 2021 – COVID-19 Update to Primary Care 10022021** | * System / GP Sitrep * **Diabetes priorities during COVID-19 plus further resources** * Primary Care update on complaints handling * Patient-friendly information on Coronavirus for healthcare * BMJ Best Practice – an award-winning resource now free to all NHS staff |
| **3rd February 2021 – COVID-19 Update to Primary Care 03022021** | * System / GP Sitrep * Covid 19 Vaccination Easy Read / Accessible Resources * Oral Helath information during Covid-19 pandemic |
| **27th January 2021 – COVID-19 Update to Primary Care 27012021** | * System / GP Sitrep * Communication support for GP Practices – vaccinations * Covid updates in IP&C guidance and green book * Riddor reporting around Covid-19 and advice * Guidance on testing for healthcare staff |
| **20th January 2021 – COVID-19 Update to Primary Care 20012021** | * System / GP Sitrep * Communications update on the NHS vaccinations programme * Pandemic response – thank you * Updated SOP – Covid-19 local vaccination services deployment in community settings * Covid-19 waste management guidance SOP Version 4. * FAQ’s regarding Covid-19 vaccinations and Mental Capacity Act * Research participation opportunity for people with T2 diabetes |
| **13th January 2021 – COVID-19 Update to Primary Care 13012021** | * System / GP Sitrep * Coding issue for vaccinations * Patients remaining on the National Shielding list unnecessarily – how to resolve * Covid Oximetry @Home Pathway * Updated guidance – Covid-19 vaccination programme: Information for healthcare practitioners * NHSE&I Letter – instruction on second dose of COVID-19 vaccinations * Further issue raised about contacting pathology service |
| **12th January 2021 – COVID-19 Update to Primary Care 12012021** | * Letter to all practices * Claiming for PCN Managers overtime |
| **6th January 2021 – COVID-19 Update to Primary Care 06012021** | * System / GP Sitrep * Communications resources to support vaccination appointments and rescheduling * Updated SOP – Covid-19 local vaccination services deployment in community settings * IP&C practices in primary care & NHS checklist and monitoring tool for the management of Covid-19 * Pulse oximetry @Home pathway * Covid oximetry @Home webinar – an overview for primary care * Tier 4 updates and medicines delivery for extremely clinically vulnerable patients * Issue raised around contacting the pathology service * Patients requesting letters / assessments to work from home |
| **31st December 2020 – COVID-19 Update to Primary Care 31122020** | * System / GP Sitrep * Action Required: Lateral flow Covid testing kits * Somerset NHS vaccination programme – media release * A thank you to all staff who have supported the flu and Covid-19 vaccination programmes * Track and trace guidance for health and care staff * Weekend and Bank Holiday monitoring of patients on Pulse Oximetry at home pathway * The Mental Capacity Act and Covid vaccination in care homes – expert webinar for primary care * SOP for general practice * Clarification of isolation period * Graphic reminder for staff to remain vigilant on breaks and out of the workplace * Covid 19 visitors guidance trigger tool * The PRINCIPLE Trial - guidance |
| **18th December 2020 – COVID-19 Update to Primary Care 18122020** | * Somerset Covid Oximetry@Home Pathway Practice Toolkit * Lateral flow testing in primary care |
| **16th December 2020 – COVID-19 Update to Primary Care 16122020** | * System / GP Sitrep * Covid vaccinations and communications update * A reminder about being safe while conducting face-to-face training sessions at work * Somerset talking therapies * Letter to all practices from our Chief Executive – correction |
| **9th December 2020 – COVID-19 Update to Primary Care 09122020** | * System / GP Sitrep * Mass vaccination programme in Somerset media release and information for patients * Planning for the EU exit * Covid-19 vaccine – update to the green book * St Margaret’s Hospice – updated resources * PAG learning report * Update: PRICIPLE Trial – support needed! * Tier 2 Covid-19 restrictions |
| **2nd December 2020 – COVID-19 Update to Primary Care 02122020** | * System / GP Sitrep * Somerset Covid-19 Mass Vaccination Programme – Stakeholder Briefing 26 November 2020 * Covid-19 Vaccine – update to the green book plus guidance for healthcare workers * Somerset post Covid-19 assessment service * Flu update * Think 111 – media resources * Update on current safeguarding issues during 2nd lockdown * Covid support fund * Keeping safe during lunch breaks |
| **25th November 2020 – COVID-19 Update to Primary Care 25112020** | * System / GP Sitrep * Somerset treatment escalation plan leaflet * Confirmed positive Covid-19 single case or outbreak notification process for primary care (GP practice) |
| **18th November 2020 – COVID-19 Update to Primary Care 18112020** | * System /GP Sitrep * Covid-19 Informatics update – service desk changes to hours; Out of hours on call telephone number; Virtual smartcards; Manufacturer update – Dell OptiPlex 3070 series out of production and to be replaced with 3080 series with price unchanged. |
| **11th November 2020 – COVID-19 Update to Primary Care 11112020** | * System / GP Sitrep * Reminder – Covid PPE Reimbursement * Open letter to the people of Somerset * NHSE&I Primary Care Bulletin – 10 November 2020 (Issue 81) – Covid vaccination programme; £150 million for General Practice; Mink-variant SARS-CoV-2 virus in Denmark; Network contract DES: ARRS claim form update; Continuing to support people with learning disability; Implementing support for Covid-19 remote pulse oximetry services; Cervical screening tips for communicating with patients * PHE Covid-19 guidance updated * Latest influenza guidance * Safeguarding children and adults at risk in virtual consultations * Update on clinical validation exercise * Best practice webinar invitation |
| **4th November 2020 – COVID-19 Update to Primary Care 04112020** | * Systems / GP Sitrep * Anticoagulation Service – Roche supply update – please continue to contact [somccg.generalpractice@nhs.net](mailto:somccg.generalpractice@nhs.net) to advise of supply issues and highlight safety concerns |
| **28th October 2020 – COVID-19 Update to Primary Care 28102020** | * System / GP Sitrep * Continuing Healthcare – access to GP summaries * Somerset Covid-19 Alert Level Poster |
| **21st October 2020 – COVID-19 Update to Primary Care 21102020** | * System / GP Sitrep * National flu campaign – update * Local flu messaging * HEE / NHSEI update from National Primary Care and Community Team * Anticoagulation service – Roche logistical issues * Somerset Talking Therapies * New messaging from Somerset Public Health * Winter preparation and what to expect in primary care |
| **14th October 2020 – COVID-19 Update to Primary Care 14102020** | * System / GP Sitrep * Warfarin and other anticoagulants – monitoring of patients during the Covid-19 pandemic * Care home flu vaccination delivery * Influenza immunisation 2020 – guidance, options and solutions for primary care * NEW 2WW Head & Neck suspected cancer referral form plus NEW Lower GI 2WW suspected cancer referral form * Diabetes Merit Course Training – update * Covid-19 Modern slavery and human trafficking rapid response * CAS alerts- weekly update |
| **12th October 2020 – COVID-19 Update to Primary Care 12102020** | * PE update * Additional influenza vaccination stock guidance |
| **9th October 2020 – COVID-19 Update to Primary Care 09102020** | * Supply issues of reagent for BNP tests (Roche) – update to Wednesday * Covid-19 Vaccine trials * Somerset County Council Covid-19 Guides * Flu vaccine delivery in care homes * NHS Standard contract 2019/20 (20/21 variation) * Metal on metal and virtual Arthroplasty new pathway - Somerset Digital Team weekly update - GP IT Leads; Secure email domains; Exchange Online Archiving Guidance; Recording of remote monitoring for COVID patients webinars now available; Digital Nurses Network * Diabetes Merit Course Training * CAS alerts – weekly update |
| **7th October 2020 – COVID-19 Update to Primary Care 07102020** | * Staff testing reminder * System / GP sitrep * Covid-19 and throat cancer detection guidance update * Lung Cancer – Covid versus Cancer * Positive Covid-19 within a Primary Care setting * Areas of learning for GP practice outbreaks * Waiting room and social distancing guidance * Roche testing – no expected supply chain issues in Somerset * Access to patient records * Communications update * Palliative MAR * How to contact the CCG primary care team |
| **5th October 2020 – COVID-19 Update to Primary Care 05102020** | * Primary Care Finances * Communications to patients – updated resources * GP Roadshows – virtual education HCP training for freestyle libre |
| **2nd October 2020 – COVID-19 Update to Primary Care 02102020** | * Reminder – updated Covid isolation guidance on practice websites * Biobank – requirement to maintain information sharing * QOF Revision and Income Protection * Somerset CCG Digital Team Weekly Update – 11 September 2020 * CAS Alerts |
| **30th September 2020 – COVID-19 Update to Primary Care 30092020** | * Reminder for prescribers NO increases in prescribing durations * Primary Care Networks – CQRS payments for October * Electronic Ear Irrigation in Primary Care * System / GP Sitrep |
| **28th September 2020 – COVID-19 Update to Primary Care 28092020** | * Somerset Emotional Wellbeing Podcast – Ep 16 – Children and Young People’s Mental Health * Coronavirus accessible information resources for use by frontline staff when working with people with different needs * Flu claim form * Communications to patients – resources * Updated Somerset Diabetes Foot Pathway |
| **25th September 2020 – COVID-19 Update to Primary Care 25092020** | * Staff Testing – update * NEW IP&C Quick Guide – update to item in the 23/9/20 bulletin * Antibody testing clinics to close 9 October 2020 * Latest influenza guidance * Somerset CCG Digital Team Weekly Update – 25 September 2020 – General Practice Comms Toolkit; EPS Phase 4; IMPORTANT – TQUEST / Ordercomms requests for community nursing staff to take samples; EMIS viewer phase 4; Flu clinics; EMIS Trainer; Global viewers and deputies in workflow manager; Digital medicine messages; Engage Consult * Important message regarding Medway implementation at Weston General Hospital this weekend * Digital Primary Care – Influenza 2020 webinar * HN webinar on personalised care – 8th October |
| **23rd September 2020 – COVID-19 Update to Primary Care 23092020** | * NEW IP&C Quick Guide * Covid-19 Waste Management Guidance SOP Version 3 * GP Estates Review Programme * CQRS system enhancements * Delay to go live of PCSE online * Important information re CHC FAST TRACK application process * Somerset needs clinical help in how it digitalises the Somerset Treatment Escalation (STEP) process and form |
| **18th September 2020 – COVID-19 Update to Primary Care 18092020** | * Covid Testing Update * NHS Covid-19 app device * Changes to MCA and Deprivation of Liberty Safeguards during Covid * Flu vaccination letter to frontline staff * Action Required – Pre-acceptance Waste Audits * Review of ACES scheme * CCG Commission Enhanced Services – Activity returns * Somerset CCG Digital Team Weekly Update – 11 September 2020 * Free Diabetes UK Masterclass on Psychological Wellbeing * Somerset Emotional Wellbeing Podcast Episode 15 |
| **16th September 2020 – COVID-19 Update to Primary Care 16092020** | * System / GP SITREP * Recognition of referral of suspected lung cancer in the UK during the Covid-19 pandemic * SCC guide for parents of school age children * Action required: SW Public Health Special GP Bulletin 1C – 14th September – Seasonal Influenza Programme 2021 Workforce Data / Vaccine Stocks * Influenza Immunisation 2020 – Guidance, Options and Solutions for Primary Care * Living Well Week * Somerset GP Practices – NEW LGI 2WW Referral Form to support new FIT testing pathway * CQRS Payment declaration reminder and new sign in process * Workforce Minimum Data Set (wMDS) – September 2020 extraction |
| **14th September 2020 – COVID-19 Update to Primary Care 14092020** | * Testing issues – update * Update to PPE * Access to General Practice Comms Toolkit and Access to GP Practices Letter * Healthcare setting communicable disease outbreak framework v4.0 * NHS Somerset CCG AGM, Tuesday 15th September |
| **9th September 2020 – COVID-19 Update to Primary Care 09092020** | * Accessing a Covid-19 Test * Topol Digital Fellowship Cohort 2 Applications Now Open (nurses are eligible) * YDH and SFT switch from Clexane to Inhixa brand of Enoxaparin * NHS Somerset Clinical Commissioning Group AGM – 15th September * Somerset Emotional Wellbeing Podcast – Ep 14 – World Suicide Preventions Day 2020 Special |
| **7th September 2020 – COVID-19 Update to Primary Care 07092020** | * Contract information forms (CIFs) – Deadline 7th September * Help us save lives with 20 minute training on World Suicide Prevention Day this Thursday * South West Clinical Director Listening Event |
| **4th September 2020 – COVID-19 Update to Primary Care 04092020** | * Covid-19 Testing update * Social media graphics for GP’s * GMS Services and QOF Guidance and letter * Somerset CCG Digital Team Weekly Update – 4th September 2020 – Remote working survey; NHSmail Skype for Business decommissioning; Digital Primary Care webinars; EMIS Covid-19 update; NHS update regarding General Practice National Appointment Categories * Somerset Primary Care Commissioning Committee – Thursday 17th September * NHS Somerset Clinical Commissioning Group AGM – Tuesday 15th September * For the attention of Flu comms and Primary care leads -script for 50-64 year olds |
| **2nd September 2020 – COVID-19 Update to Primary Care 02092020** | * System / GP Sitrep * Free webinar on exercise post Covid * 2020/21 Quarter 1 Learning Disabilities Health Check Scheme DES Payment * NHS Somerset Clinical Commissioning Group AGM – 7pm, Tuesday 15th September 2020 * SWAG Cancer Alliance Events calendar September 2020 * Workforce Minimum Data Set (wMDS) – September 2020 extraction * Somerset Emotional Wellbeing Podcast Episode 12 out now * Supporting Dementia – free resources for GP surgeries |
| **28th August 2020 – COVID-19 Update to Primary Care 28082020** | * Primary Care Networks – CQRS Payments * Somerset Digital Team Weekly Update – 28 August 2020 – online accessibility standards; remote working survey; EMIS support roundup |
| **26th August 2020 – COVID-19 Update to Primary Care 26082020** | * System / GP Sitrep * Meet the early career GP’s supporting Covid-19 research studies in the South West Peninsula * PCN Workforce planning templates – Action required * CHC fast track referrals * Influenza vaccinations guidance – version 2 * Influenza survey – action required * South West Practice Nurse Flu Clinic Symposium Sep 2020 flyer * 31st August Bank Holiday – Pharmacy Hours Somerset |
| **24th August 2020 – COVID-19 Update to Primary Care 24082020** | * Updated IPC guidance for prevention and control of Covid-19 * MCA and DOLs guide * Flu vaccination planning – making reasonable adjustments for patients with learning disabilities |
| **21st August 2020 – COVID-19 Update to Primary Care 21082020** | * Primary Care Finances – action still required * Resources in alternative formats for test & trace and self-isolate social media posts * CAS alerts – weekly update * South West GP Practices: planning your 2020/21 flu clinic * Looking after you too – Our NHS People * Celebs with Cancer back NHS call to get symptoms checked |
| **19th August 2020 – COVID-19 Update to Primary Care 19082020** | * NHS Covid-19 vaccine research registry * Whooping Cough press release * Somerset CCG Digital Team Weekly Update – 19 August 2020 – TNHSmail refresh; How have you found remote working?; One-off nominations activation in EMIS; IMPORTANT: TQUEST/Ordercomms requests for community nursing staff to take samples; EPS Phase 4; EMIS NUG virtual conference: “Tomorrow’s Practice, Today” on Thursday 24th September * PHE Flu Campaign resources 2020 |
| **14th August 2020 – COVID-19 Update to Primary Care 14082020** | * Primary Care Finances - Action Required * GP Practice COVID Outbreak Reporting Process * PPE: Urgent – Flosteril FLO-MED-8130 non-sterile gowns – check stocks and quarantine unused gowns * Infection control and imaging |
| **12th August 2020 – COVID-19 Update to Primary Care 12082020** | * Update on Radiology waiting times at Weston General Hospital * Expanding and transforming the primary care workforce letter COV-2013 * Primary Care Networks – CQRS offer – Action still required * Somerset CCG Digital Team Weekly Update – 12 August 2020 – TOPDESK; Online consultations; PCN workforce planning – digital component; EMIS – guidance on shielding patients; Additional SPL patients for review August 2020 * Effective workforce planning in primary care – can we face the future without it? – webinar invite |
| **10th August 2020 – COVID-19 Update to Primary Care 10082020** | * Implementing phase 3 of the NHS response to the COVID-19 pandemic – Action required * Guidance and standard operating procedures – General Practice in the context of coronavirus (COVID-19) * CAS Alerts – weekly update |
| **7th August 2020 – COVID-19 Update to Primary Care 07082020** | * Shielded Patient List – Reminder of actions required * Communications support for practices * Face coverings – social media resources * Consent to contact: Covid-19 vaccine trials * Flu vaccination guidance * Primary Care networks – CQRS offer – Action Required * Somerset CCG Digital Team Weekly Update – 7 August 2020 – User research participants – GP profiles editor (nhs.uk); Microsoft Teams Support; TOPDESK; EMIS Updates; NHS Digital Services Status Page & National Problem Tracker |
| **3rd August 2020 – COVID-19 Update to Primary Care 03082020** | * Letter: COVD Phase 3 COV-1969 – letter from NHS England |
| **31st July 2020 – COVID-19 Update to Primary Care 31072020** | * Weian IIR Masks – these masks **can** be used * Updated patient discharge leaflets COV 1955 – formatting errors updated * New OPEL status * ASD and ADHD diagnostic pathway * Keeping active and sun safety |
| **29th July 2020 – COVID-19 Update to Primary Care 29072020** | * Multi-Disciplinary Teams – working in Microsoft Teams * Control of Patient Information (COPI) Notice – extension to 31 March 2021 * Face coverings exemption cards or badges * Healthier You Programme * Funding Available to train pre-registration trainee pharmacy technicians in primary care * Free webinar – when is it safe to exercise post Covid-19? Exercise for people with long term conditions (remote)   Digital Team Update – Recording in MS Teams; For Action: requirement to re-enter your NHSMail password; SWAHSN spread academy; guidance of shielding patients defined as extremely vulnerable from Covid-19   * Your Covid Recovery – platform for resources |
| **27th July 2020 – COVID-19 Update to Primary Care 27072020** | * Phase two response to Covid-19 – communications support for practices * Patient booking requests via NHS 111 |
| **24th July 2020 – COVID-19 Update to Primary Care 24072020** | * Shielded Patient List – updated guidance regarding children – ACTION REQUIRED * NHSE Guidance on the use of face masks and coverings in primary care and community healthcare settings to prevent COVID-19 transmission * Care UK Health Care change to company name and brand identity * Learning Disability Health Checks Reminder |
| **20th July 2020 – COVID-19 Update to Primary Care 20072020** | * Somerset overarching information sharing protocol – new version; ISP to be sent to practices for signing through DocuSign |
| **17th July 2020 – COVID-19 Update to Primary Care 17072020** | * Antibody testing for health and care workers – email: [somccg.antibodytestingsomerset@nhs.net](mailto:somccg.antibodytestingsomerset@nhs.net) * Use of zoning colours in primary and secondary care * Somerset CCG – Who’s Who guide * Covid-19 FAQ’s * REPROVIDE- Public health study – seeking practices to take part |
| **15th July 2020 – COVID-19 Update to Primary Care 15072020** | * Reminder – Risk assessment return – ACTION REQUIIRED * Requests for letters of exemption from wearing a face mask * Yeovil District Hospital discharge summaries * Would your patients benefit from Kooth? – online mental health and wellbeing support to young people aged 11-18years * Information sharing during Covid-19 pandemic * Updated restoration guidance for NHS cervical screening programme * National career & core capabilities framework for nurses in primary care * Digital team update Somerset CCG Digital Team, Weekly update – 15th July 2020 – TQUEST / Ordercomms requests; GPIT Leads; EMIS update; Guidance on shielding patients; NHS Cyber awareness webinars * CAS alerts CAS weekly alerts – weekly update |
| **13th July 2020 – COVID-19 Update to Primary Care 13072020** | * Risk assessment return – Action required by Wednesday 15th July 2020 * NHSE&I update to GP contracts * Patient discharge leaflets |
| **10th July 2020 – COVID-19 Update to Primary Care 10072020** | * Additional Covid-19 case in Burnham on Sea * PPE Supply update – Very important – instructions for online portal * Requesting a Covid test for health and care staff – incorrect email given. Address is: [stafftestunit@somersetft.nhs.uk](mailto:stafftestunit@somersetft.nhs.uk) * Quarterly enhanced services returns – no requirement to submit for Q1 * Somerset GP practices – 2ww referral information and update: Breast, Upper GI and Lower GI * Barnardo’s See Hear Respond project * LD and SMI Physical Health Checks; We need your opinions * Letter to our system on updates to shielding guidance |
| **8th July 2020 – COVID-19 Update to Primary Care 08072020** | * Confirmed case of Covid-19 in Burnham on Sea * Antibody testing in General Practice * Requesting a Covid test for health and care staff – email update – [stafftrestunit@somerft.nhs.uk](mailto:stafftrestunit@somerft.nhs.uk) * Digital Team Update Somerset CCG Digital Team update – 8th July 2020: NHSmail skype for business decommissioning; new health and care video library; SCR bulk uploads planned; Care homes and Hospice; Guidance on shielding patients |
| **6th July 2020 – COVID-19 Update to Primary Care 06072020** | * Primary Care vasectomy services – current position * NHS 72nd Anniversary |
| **3rd July 2020 – COVID-19 Update to Primary Care 03072020** | * COVID Health Outbreak Framework – Action * Covid-19 Waste Management Guidance SOP version 2.22 * Clinical Guidance for HCPs on maintaining immunisation programmes during Covid-19 * Diabetes structured education * Webinar invitation: how to optimise remote consultations in Diabetes * Diabetes basics and sick day rules in 12 languages * Direct booking – GP connect * Annie Maw thanks health and care workers in Somerset |
| **1st July 2020 – COVID-19 Update to Primary Care 01072020** | * Antibody Testing Locations Now Available * Environmental decontamination of high touch areas in primary care * QOF 2019/20 Covid-19 adjustment * Clostridium difficile root cause analysis – recommence 1st July * NHS 72nd anniversary weekend * Digital Team Update Somerset CCG Digital Team Weekly Update – 1 July 2020 – Somerset NHS Foundation Trust – new email address; eRD Webinars and South West Academic Health science Network; Use of skype; EMIS updates; GP IT Leads – 16th July 2020 * Video conferencing in General Practice – principles of safe consulting * Care homes specialist information service * Bristol Nightingale Hospital Briefing |
| **29th June 2020 – COVID-19 Update to Primary Care 29062020** | * Antibody Testing for Primary care Staff * PPE Portal Order Limits update * Clinical guidance for healthcare professionals on maintaining immunisation programmes during Covid-19 * Somerset NHS Foundation Trust – new email address format * Data security and protection toolkit * Message for RUH facing practices regarding phlebotomy * NICE consultation for vaccinations and immunisations, obesity and cancer |
| **26th June 2020 – COVID-19 Update to Primary Care 26062020** | * ACTION REQUIRED: PPE Portal and CQC registered email address – practices to ensure you have correct email on the CQC portal * Alcohol hand sanitiser in cars does NOT pose a fire risk * Pulse Oximetry and remote monitoring * Now is the best time to refer to Talking Therapies |
| **24th June 2020 – COVID-19 Update to Primary Care 24062020** | * Heat health alert * Use of fans in clinical areas * Central alerting system: personal protective equipment and heat – risk of heat stress * Alcohol-based hand sanitiser – vehicle fires warning * PPE: recommended guidance for primary care settings (GP surgeries and community pharmacies) * Shielding letter and shielding patient letter (COV-1766 * Digital team update Somerset CCG weekly update – 17 June 2020 – For Action: shared email address for Optometry referrals / comms; Spear phishing alert; total triage in general practice using online consultations; SCW IT support; Telephony support from SCW; EMIS updates; Microsoft deal with NHS * eRD webinars |
| **22nd June 2020 – COVID-19 Update to Primary Care 22062020** | * Direct booking update * Update to latex status of IIR masks * Patient safety briefing: keeoing patients and staff safe during Covid-19 and beyond * HCP educational webinars focusing on the management of thrombosis * Somerset CCG have launched a new website! – including clinicians area and resources area |
| **19th June 2020 – COVID-19 Update to Primary Care 19062020** | URGENT UPDATE   * Latex masks / visors – Action to check stock |
| **19th June 2020 – COVID-19 Update to Primary Care 19062020** | * Weston General Hospital Update * Covid-19: infection prevention and control guidance * Bristol Eye Hospital emergency department information for GP’s * Stakeholder briefing – NHS Nightingale Hospital Bristol |
| **17th June 2020 – COVID-19 Update to Primary Care 17062020** | * Changes to PPE portal order limits * Somerset CCG Digital Team Weekly Updates – 17 June 2020 – windows 10 refresh; EMIS updates * Information for clinicians on the Type 1 Diabetes structured education offer * GMS/PMS Core Contract Data Collection 2020/21 * Workforce Minimum Data Set (wMDS) – June 2020 extraction reminder * The National Guardian’s Office (NGO) and the national NHS Workforce Race Equality Standard (WRES) letter * Young Somerset Virtual Hub |
| **12th June 2020 – COVID-19 Update to Primary Care 12062020** | * Important – problem identified with core PMS payments to practices * Testing for patients having planned surgery outside Somerset * Plain film x-ray service at Somerset Foundation Trust * New arrangements for Diabetes Structured education During Covid-19 |
| **10th June 2020 – COVID-19 Update to Primary Care 10062020** | * Weston General Hospital: phased re-opening * Somerset Foundation Trust – important updates regarding false positive Covid-19 test results * Somerset CCG Digital Team Weekly Update – 10 June 2020 * QOF Update – manual adjustment to 2019/20 achievement for practices affected by Covid-19 response * Somerset Diabetes Service launching new advice and guidance service from 1st July * Self-isolation leaflets * Minimising nosocomial infections in the NHS * ‘The Safeguard’ – May edition * CAS alerts – weekly update |
| **8th June 2020 – COVID-19 Update to Primary Care 08062020** | * Confirmed Action for ‘Immediate Actin for NHS email’ – change password via the NHSmail web portal * Communications resources * Racecourse testing facility * Covid-19 aftercare guidance * Iceland priority delivery for NHS staff |
| **5th June 2020 – COVID-19 Update to Primary Care 05062020** | * New R rate published today * Paper requests for radiology at Yeovil District Hospital * Domestic Abuse and Somerset Local Service * Video calling for GP screens * Electronic repeat dispensing * Update on shielding * Paediatric resources |
| **3rd June 2020 – COVID-19 Update to Primary Care 03062020** | * Primary Care PPE update Action: if not received an enrolment email by 12th June, notify using LMC SITREP * Coronavirus updates – new social media resources * Self-isolation advice * Updated guidance on MCA and DoLS during pandemic * Covid-19 Research Opportunities in Primary Care * CAS Alert – weekly update |
| **1st June 2020 – COVID-19 Update to Primary Care 01062020** | * Update to guidance for people who are clinically extremely vulnerable (shielding) * Information for GP practices using E-consult – recommended action * Principles of safe video consulting in general practice during Covid-19 * Covid-19: management of staff and exposed patients and residents in health and social care settings * Supporting Covid-19 recovery: patients prioritisation using symptomatic FIT testing * GP to Care Home by Video – webinar, Friday 5th June 12.30 * Bereavement and Coronavirus |
| **29th May 2020 – COVID-19 Update to Primary Care 29052020** | * Press briefing around shielding measures * Weston General Hospital – updated FAQ * Contraceptive services during Covid-19 pandemic * NHSEI Joint statement on personalised approaches to care and treatment * Somerset LeDer Newsletter – May 2020 with Resources supplement * Diabetes updates * CAS alert – update for dispensing |
| **27th May 2020 – COVID-19 Update to Primary Care 27052020** | * Weston General Hospital – Update including media release, FAQ’s for patients * Shielded Patients List for use with community pharmacies – update * Microsoft Team Calls – important information regarding concenrs * Urgent admissions/ assessments to Somerset NHS Foundation Trust * Message from the maternity team – Somerset NHS Foundation Trust * Antibody testing programme roll out for all NHS staff and patients * (Another kind of) Virus Alert! |
| **20th May 2020 – COVID-19 Update to Primary Care 20052020** | * Shielded patients list for use with community pharmacy – UPDATE from 19th May) * 25th May Bank Holiday Pharmacy Hours * Direct Booking – Somerset CCG guidance * Urgent message for GP surgeries from the CCG maternity team – new website link * Webcams for practices – update from the CCG digital team * IP&C Good Practice Guide * Electronic Repeat Dispensing & Prescription Duration * Message from BNSSG – restarting routine referrals * CAS alert – weekly update * Support with working remotely and using online video consultation |
| **19th May 2020 – COVID-19 Update to Primary Care 19052020** | * Shielded patients List for use with Community Pharmacies |
| **18th May 2020 – COVID-19 Update to Primary Care 18052020** | * Urgent Action: Collection of Adult flu vaccine order data * Covid-19 case definition – new symptoms added * NICE Covid-19 update * Primary Care Networks DES * Domestic abuse during Covid-19: a reminder of advice for NHS staff * Alert: possible cervical screening text messaging scam * Practice support – media enquiries |
| **15th May 2020 – COVID-19 Update to Primary Care 15052020** | * May 25th 2020 Bank Holiday arrangements – practices not required to open * Reimbursement process for additional Covid-19 practice expenses * Locum support during Covid-19 * GPES data for Pandemic Planning & Research (Covid-19) has been centrally offered to GP practices in CQRS and is available for practices to accept * Learning Disabilities Health Scheme for 2020/21 is now available to accept on CQRS * Online consultation funding allocations 2020/21 * National Diabetes Prevention Programme, ‘Healthier You’ – how to refer |
| **13th May 2020 – COVID-19 Update to Primary Care 13052020** | * Phone calls to shielded patients from national NHSE teams * New NHS ‘Stay alert to stay safe’ campaign and resources * Somerset CCG Digital Team Weekly Update – 13th May: changes to Software or Hardware in General Practice; Asset audit of General Practices; All equipment moves; How to create an alert when a patient has a TEP; EPS phase 4; Guidance on shielding and protecting patients defined on medical grounds as extremely vulnerable from Covid-19 |
| **12th May 2020 – COVID-19 Update to Primary Care 12052020** | * Medical supply Notification on Ranitidine – all formulations * Emotional Health and Wellness, including bereavement services |
| **11th May 2020 – COVID-19 Update to Primary Care 11052020** | * Bank holiday payments claim form * Staff Testing Service * Minimum bridging competencies for practice burses transitioning to community * Guidance on shielding and protecting patients defined on medical grounds as extremely vulnerable, from Covid-19 * Safeguarding Covid-19 newsletter * CQC emergency support framework |
| **7th May 2020 – COVID-19 Update to Primary Care 07052020** | * Updated Bank Holiday Pharmacy Opening Hours * CCAS guidance released * Bereavement and Coronavirus Guide * Respiratory Advice and Management Physiotherapy Service (RAMPS) * Coding of Welfare Checks for high risk patients |
| **6th May 2020 – COVID-19 Update to Primary Care 06052020** | * Bank Holiday Pharmacy opening hours * Recovering after Covid-19 – a practical guide for clinicians and commissioners * Verification of death in a period of emergency * Covid-19 self-testing * Valproate safety during Covid-19 * Somerset CCG Digital Team Weekly Update – 6th May 2020: webcams and headsets; kit orders; Microsoft Teams; Zoom – not recommended; EMIS features; Bank Holiday – Service Desk Opening Times; Consider changing your password; Signposting patients * Immunising during Covid-19 |
| **5th May 2020 – COVID-19 Update to Primary Care 05052020** | * Somerset Foundation Trust – Important update from Radiology department * MHRA Yellow Card Process for Covid-19 * NHSEI Covid-19 Primary Care Bulletin, 5th May – error in previous email, clarification being sought |
| **4th May 2020 – COVID-19 Update to Primary Care 04052020** | * Somerset Primary Care Guidance – updated version, including Table of Contents; accessing on GP Desktop * PHE PPE Guidance – update on use of FFP2 respirators |
| **1st May 2020 – COVID-19 Update to Primary Care 01052020** | * Accommodation claims – amended booking form * Bank holiday – blood collections * HEE launches new learning pathway for nurses deployed into primary and community care setting * Paracetamol available to order via IMMFORM in support of the MenB Immunisation Programme |
| **30th April 2020 – COVID-19 Update to Primary Care 30042020** | * Webinars – training opportunities for all practice staff – treatment escalation and advanced care planning * Extension to funding approval period for treatments approved through the SCCG EBI prior approval or exceptional funding pathway * Update to Privacy Notice in relation to Summary Care Record * Research requests * AccuRx Text Messaging of Documents – Action: if using need to complete DPIA * Smokefreelife Somerset * ‘Save lives wash your hands’ campaign – posters on best practice * Information to Practice Managers and Medical Secretaries regarding changes to the Booking Management Service (BMS) * Using the NHS App |
| **29th April 2020 – COVID-19 Update to Primary Care 29042020** | * NHSEI News Release – NHS warning to seek help for Cancer symtoms * Pertussis & School Aged Immunisation Programme Update from NHSEI * All that coughs is not COVID – article * Reuse of medicines in a care home or hospice * Somerset CCG Digital Team Weekly Update – laptops, webcams and headsets, Paramedic prescribing, Increased patient information for health professionals, online consultations, digital innovations tested to support vulnerable during Covid-19 * Grab and Go form to accompany hospital passports for people with LD and/or Autism * Easy Read Resources and Reasonable Adjustments for People with LD and/or Autism |
| **28th April 2020 – COVID-19 Update to Primary Care 28042020** | * May Bank Holiday – update and Action Required * PPE Practice Reimbursement – claim form * PPE Ordering Update * NHS ‘Open for Business’ Campaign resources * Updated B12 guidance – Pernicious Anaemia * E-learning platform for Covid-19 and Diabetes * New QNI Listening Service for Nurses in the Community |
| **27th April 2020 – COVID-19 Update to Primary Care 27042020** | * Children presenting with severe illness – advice and management * National CCAS update – set up instructions * NHSEI update – 8th May Bank Holiday opening; Better information sharing for doctors and nurses during Covid-19; Remote working support for social prescribing link workers * Safeguarding – Covid-19 newsletter * CQC update * Support for Carers in Somerset |
| **24th April 2020 – COVID-19 Update to Primary Care 24042020** | * SEA’s and Primary Care Learning During Covid-19 * Somerset & Avon Rape and Sexual Abuse Support – Coronavirus update from CEO * NHSEI update – offer of individual coaching support for primary care staff; further update on shielding; Splenectomy patients |
| **23rd April 2020 – COVID-19 Update to Primary Care 23042020** | * UPDATED Somerset Primary Care Guidance during the Covid-19 Pandemic * May Bank Holidays – likely similar to Easter * Learning Disabilities Health Service Check – Q4 submission reminder * Bowel Screening Guidance during Covid-19 * NICE Covid-19 Update |
| **22nd April 2020 – COVID-19 Update to Primary Care 22042020** | * Somerset Primary Care Guidance during the Covid-19 Pandemic – compendium of local and national guidance * Continued Delivery of Hormone Treatment for Patients with Prostate Cancer by Primary Care during Covid-19 * CQC 20/21 Fees - Action: complete form * Somerset CCG Digital Team Weekly Update – 22nd April 2020 – laptop requirements, webcams and headsets, CCAS, EPS update, Anti-virus updates to devices, compatible printer cartridges, Total triage, AccuRX, GP IT Leads – 28th April, Coronavirus Status Tracker * CAS Alerts – weekly update |
| **21st April 2020 – COVID-19 Update to Primary Care 21042020** | * Easter Bank Holiday – staffing cost reimbursement – Action required * EMIS – additional list of self-identified patients – Action required by Tuesday 28th April * Staff testing – update * NHSEI Update – PPE guidance, temporary removal of routine D4 medical for renewal of HGV licenses, Shielding patients guidance for GP’s |
| **20th April 2020 – COVID-19 Update to Primary Care 20042020** | * NHSEI update – staff testing, coaching support |
| **17th April 2020 – COVID-19 Update to Primary Care 17042020** | * Shielded patients list – for practices struggling contact details at CCG * NHSEI update – preparedness letter for general practice; Child Health Information Service (CHIS), shielding patients, referrals to secondary care, GP retention scheme * Bristol Nightingale Hospital * Community Podiatry services |
| **16th April 2020 – COVID-19 Update to Primary Care 16042020** | * Dementia and Covid-19 – concern highlighted * Mindline – extended hours * My COPD – digital solution for those self-isolating * Free online course for Type 2 Diabetes |
| **15th April 2020 – COVID-19 Update to Primary Care 15042020** | * Hand sanitiser bottles – Action: please keep small bottles * Palliative prescribing protocol Covid-19 * Somerset CCG Digital Team weekly update – laptops; total triage; EMIS update for Covid-19 codes; EPS phase 4, HSCN migration, GP IT leads, mailboxes, webcams and headsets * Consultant connect – new rheumatology service, YDH |
| **14th April 2020 – COVID-19 Update to Primary Care 14042020** | * NHSEI update – widening testing of Covid-19 for NHS staff; GP’s in practice supporting NHS111; Patients who need support staying at home; Where can GP’s direct people in need during Covid-19 * Replacement hearing aid batteries * Security management for Primary Care |
| **13th April 2020 – COVID-19 Update to Primary Care 13042020** | * NHSEI Update – identifying highest risk patients; NHS volunteer service; Covid-19 staff absence tracker; right to work verification for returning doctors; remote working in primary care; General Practice webinar * Safeguarding Covid-19 newsletter * NICE update |
| **9th April 2020 – COVID-19 Update to Primary Care 09042020** | * Easter Bank Holiday Pharmacy Rota * Bank holiday access for PPE deliveries * PPE usage guidance * Checking for Power of Attorney – process and guidance * NHSEI update – Good Friday and Easter Monday reimbursement rates; maintaining quality of care in pressurised circumstances, identifying highest risk patients, clinical trials, remote working, home oxygen patients * Covid-19 and Care homes * Identification of deteriorating patients in nursing and residential homes * Drug monitoring in primary care during Covid-19 * Delay of QOF 2020/21 April aspiration payments for PMS practices in Somerset * Covid-19 privacy notice – Action: review and update for practice and add to website * Shielding Policy * One number for all poster – coronavirus support helpline * Support provided by Amgen Bone Health to the medical community and Prolia (denosumab) patients |
| **8th April 2020 – COVID-19 Update to Primary Care 08042020** | * Somerset CCG Digital Team Weekly Update – laptops, VPN, EMIS tokens, total triage, Primary Assessment Centres / Hot Hubs, Smartcards, EMIS viewer rollout, Electronic Palliative and Care Coordination system EpaCCS and Basic Notes, NHS App e-learning, Microsoft Teams, NHS Digital (NHSD) guidelines for remote learning * NHSEI update – NHS volunteer service, PPE, Bank holiday preparations, Secure messaging * Bank Holiday blood collections – no additional collection * Access to Yeovil Hospital Respiratory CNS for practice nurse queries * Gynaecology Cancer and Coronavirus Information Hub * Primary Care Network Payments * CAS alerts information |
| **7th April 2020 – COVID-19 Update to Primary Care 07042020** | * Consultant support for Primary Care – TST and YDH documents on how to get Consultant support for routine & urgent advice, admission support, and discussion around escalation & admission * PPE – daily SITREP, also details of limited PPE through certain wholesalers * Coronavirus helpline * NHSEI update – SOP, guidance on death certification, NICE – hospital admission and community management, support to NHS 111 CCAS, Face-2-Face assessment for shielded patients |
| **6th April 2020 -** **COVID-19 Update to Primary Care 06042020 - UPDATE** | * Staff testing for COVID-19 – risk assessment and triage form |
| **6th April 2020 -** **COVID-19 Update to Primary Care 06042020** | * Updated guidance and SOP for COVID-19 * Easter Opening guidance for practices * Coordinating admission avoidance and discharge arrangements in response to COVID-19 Action: when ringing SPL there are now 4 options to choose from, please make the team aware. * Tripartite letter on indemnity in response to coronavirus * Managing patients at home with COVID-19 – management of breathlessness * Changes to the Diabetes Prevention Programme during COVID-19 * Quarterly Enhanced Services returns – Payments based on previous submission so no action required, but practices can submit Q4 data using Q3 form, for reconciliation later if they wish to * NICE – COVID-19 update * Oxygen cylinders Action: if have empty cylinders please contact your supplier as these are in demand; do NOT wait for next delivery for collections. |
| **3rd April 2020 -** **COVID-19 Update to Primary Care 03042020** | * Covid-19 testing for primary care staff – 2 clinics per day at Bridgwater Community Hospital and Yeovil District Hospital * PPE guidance & poster for recommended PPE; advise of daily SITREP from Mon 6th;  advice on nebulisers (safety) * Mental health provision for children and young people during Covid-19 – resources available * Yeovil Hospital update for Primary Care Colleagues – dedicated hospital physician to provide advice to primary care via consultant connect Acute Medicine option (Mon-Fri 9-5) * Symptom control medications during covid-19 for end of life care – guidance for clinicians * Communications about Advanced Care Plans – reminder of use of sensitive wording! * Data sharing update – confirmation of sharing information for purposes of covid-19 (inc. UK Biobank project) – no further action by practice required * Guidance for frontline staff on supporting and managing patients with learning disability and / or autism * Updated guidance and referral form from Care UK relating to GP direct access radiology |
| **2nd April 2020 -** **COVID-19 Update to Primary Care 02042020** | * Letters to vulnerable patients – update * Clinical waste updates from SRCL * Registering new babies |
| **1st April 2020 -** **COVID-19 Update to Primary Care 01042020** | * Telephone A&G for care homes via Consultant Connect * Standard wording for practice websites when services must be changed and CV19 advice * Digital update * 2WW referrals during the pandemic |
| **31st March 2020 -** **COVID-19 Update to Primary Care 31032020** | * Letters to vulnerable patients Action: Pause individual searches due to centralised list but consider most vulnerable for a TEP & personal wishes (attachments for TEP, advice & decision making) * Off-license prescribing of anti-virals. Action: No COVID-19 prescribing to take place either on FP10 or privately |
| **30th March 2020 -** **COVID-19 Update to Primary Care 30032020** | * 111 and Primary Care * Medicines Security * Booking hotel accommodation guidance * Temporary Practice Closures – process * Provision of Diabetes Structured Education during Coronavirus Outbreak * Safeguarding GP Support newsletter – Covid-19 * GP Practice bulletin – suspended |
| **27th March 2020 -** **COVID-19 Update to Primary Care 27032020** | * PPE Action: point of delivery to accept 24/7 Hotline if unable to get supplies. * High Risk Patients – Action: updated search to be used and info forwarded to ASC * Urgent and routine referral guidance * QOF update * Somerset GP Locums Return to Work * Charges for additional cleaning relating to Covid-19 |
| **26th March 2020 -** **COVID-19 Update to Primary Care 26032020** | * High risk patients – Action: to send a list of cat 4 patients to Social Services * Mindline Action: calls related to Covid-related to Mental Health and Wellness issues directed to this line * Clinical Negligence Scheme for General Practice * Welfare of Children – Action: share concerns re welfare of children not attending school where feel would be safer in school to use EHA (available on EMIS library as self populating form) |
| **25th March 2020 -** **COVID-19 Update to Primary Care 25032020** | * Details of security incidents arising from COVID-19 from TIAA Ltd * Language empire & availability of conference calling |
| **24th March 2020 -** **COVID-19 Update to Primary Care 24032020** | * Primary Care Operational Planning Group * Community Pharmacy opening hours flexibility * Children requiring admission during Covid-19 * GP Matters |
| **23rd March 2020 -** **COVID-19 Update to Primary Care 23032020** | * Local arrangements for primary care inc. end of year * Guidance on supply and use of PPE * MY COPD App * Talking Therapies to move to telephone or skype * Mindline Somerset * COVID-19 SOP – updated link * Nursing and Midwifery response to COVID-19 * Management and shielding of patients at highest risk |
| **19th March 2020 -** **COVID-19 Update to Primary Care 19032020** | * Preparedness letter * Coronavirus support – eRD * Pharmacies participating in the Specialist Medicines Enhanced Service * Message from Yeovil Hospital postponing all non-urgent routine operating |
| **18th March 2020 -** **COVID-19 Update to Primary Care 18032020** | * Practice updates to LMC * Supporting staff at higher risk * CQC – confirmation of cancelled ARR call process and visits / assessments * Digital update including remote access, mobile laptops, video consult, logon and password reset * Community pharmacy closures: Action: if practice aware of pharmacy closures to let CCG know * Posters for COVID-19 from PHE |