|  |  |
| --- | --- |
| **Reference** | **Summary / Action** |
| **18th November 2020 – COVID-19 Update to Primary Care 18112020** | * System /GP Sitrep
* Covid-19 Informatics update – service desk changes to hours; Out of hours on call telephone number; Virtual smartcards; Manufacturer update – Dell OptiPlex 3070 series out of production and to be replaced with 3080 series with price unchanged.
 |
| **11th November 2020 – COVID-19 Update to Primary Care 11112020** | * System / GP Sitrep
* Reminder – Covid PPE Reimbursement
* Open letter to the people of Somerset
* NHSE&I Primary Care Bulletin – 10 November 2020 (Issue 81) – Covid vaccination programme; £150 million for General Practice; Mink-variant SARS-CoV-2 virus in Denmark; Network contract DES: ARRS claim form update; Continuing to support people with learning disability; Implementing support for Covid-19 remote pulse oximetry services; Cervical screening tips for communicating with patients
* PHE Covid-19 guidance updated
* Latest influenza guidance
* Safeguarding children and adults at risk in virtual consultations
* Update on clinical validation exercise
* Best practice webinar invitation
 |
| **4th November 2020 – COVID-19 Update to Primary Care 04112020** | * Systems / GP Sitrep
* Anticoagulation Service – Roche supply update – please continue to contact somccg.generalpractice@nhs.net to advise of supply issues and highlight safety concerns
 |
| **28th October 2020 – COVID-19 Update to Primary Care 28102020** | * System / GP Sitrep
* Continuing Healthcare – access to GP summaries
* Somerset Covid-19 Alert Level Poster
 |
| **21st October 2020 – COVID-19 Update to Primary Care 21102020** | * System / GP Sitrep
* National flu campaign – update
* Local flu messaging
* HEE / NHSEI update from National Primary Care and Community Team
* Anticoagulation service – Roche logistical issues
* Somerset Talking Therapies
* New messaging from Somerset Public Health
* Winter preparation and what to expect in primary care
 |
| **14th October 2020 – COVID-19 Update to Primary Care 14102020** | * System / GP Sitrep
* Warfarin and other anticoagulants – monitoring of patients during the Covid-19 pandemic
* Care home flu vaccination delivery
* Influenza immunisation 2020 – guidance, options and solutions for primary care
* NEW 2WW Head & Neck suspected cancer referral form plus NEW Lower GI 2WW suspected cancer referral form
* Diabetes Merit Course Training – update
* Covid-19 Modern slavery and human trafficking rapid response
* CAS alerts- weekly update
 |
| **12th October 2020 – COVID-19 Update to Primary Care 12102020** | * PE update
* Additional influenza vaccination stock guidance
 |
| **9th October 2020 – COVID-19 Update to Primary Care 09102020** | * Supply issues of reagent for BNP tests (Roche) – update to Wednesday
* Covid-19 Vaccine trials
* Somerset County Council Covid-19 Guides
* Flu vaccine delivery in care homes
* NHS Standard contract 2019/20 (20/21 variation)
* Metal on metal and virtual Arthroplasty new pathway - Somerset Digital Team weekly update - GP IT Leads; Secure email domains; Exchange Online Archiving Guidance; Recording of remote monitoring for COVID patients webinars now available; Digital Nurses Network
* Diabetes Merit Course Training
* CAS alerts – weekly update
 |
| **7th October 2020 – COVID-19 Update to Primary Care 07102020** | * Staff testing reminder
* System / GP sitrep
* Covid-19 and throat cancer detection guidance update
* Lung Cancer – Covid versus Cancer
* Positive Covid-19 within a Primary Care setting
* Areas of learning for GP practice outbreaks
* Waiting room and social distancing guidance
* Roche testing – no expected supply chain issues in Somerset
* Access to patient records
* Communications update
* Palliative MAR
* How to contact the CCG primary care team
 |
| **5th October 2020 – COVID-19 Update to Primary Care 05102020** | * Primary Care Finances
* Communications to patients – updated resources
* GP Roadshows – virtual education HCP training for freestyle libre
 |
| **2nd October 2020 – COVID-19 Update to Primary Care 02102020** | * Reminder – updated Covid isolation guidance on practice websites
* Biobank – requirement to maintain information sharing
* QOF Revision and Income Protection
* Somerset CCG Digital Team Weekly Update – 11 September 2020
* CAS Alerts
 |
| **30th September 2020 – COVID-19 Update to Primary Care 30092020** | * Reminder for prescribers NO increases in prescribing durations
* Primary Care Networks – CQRS payments for October
* Electronic Ear Irrigation in Primary Care
* System / GP Sitrep
 |
| **28th September 2020 – COVID-19 Update to Primary Care 28092020** | * Somerset Emotional Wellbeing Podcast – Ep 16 – Children and Young People’s Mental Health
* Coronavirus accessible information resources for use by frontline staff when working with people with different needs
* Flu claim form
* Communications to patients – resources
* Updated Somerset Diabetes Foot Pathway
 |
| **25th September 2020 – COVID-19 Update to Primary Care 25092020** | * Staff Testing – update
* NEW IP&C Quick Guide – update to item in the 23/9/20 bulletin
* Antibody testing clinics to close 9 October 2020
* Latest influenza guidance
* Somerset CCG Digital Team Weekly Update – 25 September 2020 – General Practice Comms Toolkit; EPS Phase 4; IMPORTANT – TQUEST / Ordercomms requests for community nursing staff to take samples; EMIS viewer phase 4; Flu clinics; EMIS Trainer; Global viewers and deputies in workflow manager; Digital medicine messages; Engage Consult
* Important message regarding Medway implementation at Weston General Hospital this weekend
* Digital Primary Care – Influenza 2020 webinar
* HN webinar on personalised care – 8th October
 |
| **23rd September 2020 – COVID-19 Update to Primary Care 23092020** | * NEW IP&C Quick Guide
* Covid-19 Waste Management Guidance SOP Version 3
* GP Estates Review Programme
* CQRS system enhancements
* Delay to go live of PCSE online
* Important information re CHC FAST TRACK application process
* Somerset needs clinical help in how it digitalises the Somerset Treatment Escalation (STEP) process and form
 |
| **18th September 2020 – COVID-19 Update to Primary Care 18092020** | * Covid Testing Update
* NHS Covid-19 app device
* Changes to MCA and Deprivation of Liberty Safeguards during Covid
* Flu vaccination letter to frontline staff
* Action Required – Pre-acceptance Waste Audits
* Review of ACES scheme
* CCG Commission Enhanced Services – Activity returns
* Somerset CCG Digital Team Weekly Update – 11 September 2020
* Free Diabetes UK Masterclass on Psychological Wellbeing
* Somerset Emotional Wellbeing Podcast Episode 15
 |
| **16th September 2020 – COVID-19 Update to Primary Care 16092020** | * System / GP SITREP
* Recognition of referral of suspected lung cancer in the UK during the Covid-19 pandemic
* SCC guide for parents of school age children
* Action required: SW Public Health Special GP Bulletin 1C – 14th September – Seasonal Influenza Programme 2021 Workforce Data / Vaccine Stocks
* Influenza Immunisation 2020 – Guidance, Options and Solutions for Primary Care
* Living Well Week
* Somerset GP Practices – NEW LGI 2WW Referral Form to support new FIT testing pathway
* CQRS Payment declaration reminder and new sign in process
* Workforce Minimum Data Set (wMDS) – September 2020 extraction
 |
| **14th September 2020 – COVID-19 Update to Primary Care 14092020** | * Testing issues – update
* Update to PPE
* Access to General Practice Comms Toolkit and Access to GP Practices Letter
* Healthcare setting communicable disease outbreak framework v4.0
* NHS Somerset CCG AGM, Tuesday 15th September
 |
| **9th September 2020 – COVID-19 Update to Primary Care 09092020** | * Accessing a Covid-19 Test
* Topol Digital Fellowship Cohort 2 Applications Now Open (nurses are eligible)
* YDH and SFT switch from Clexane to Inhixa brand of Enoxaparin
* NHS Somerset Clinical Commissioning Group AGM – 15th September
* Somerset Emotional Wellbeing Podcast – Ep 14 – World Suicide Preventions Day 2020 Special
 |
| **7th September 2020 – COVID-19 Update to Primary Care 07092020** | * Contract information forms (CIFs) – Deadline 7th September
* Help us save lives with 20 minute training on World Suicide Prevention Day this Thursday
* South West Clinical Director Listening Event
 |
| **4th September 2020 – COVID-19 Update to Primary Care 04092020** | * Covid-19 Testing update
* Social media graphics for GP’s
* GMS Services and QOF Guidance and letter
* Somerset CCG Digital Team Weekly Update – 4th September 2020 – Remote working survey; NHSmail Skype for Business decommissioning; Digital Primary Care webinars; EMIS Covid-19 update; NHS update regarding General Practice National Appointment Categories
* Somerset Primary Care Commissioning Committee – Thursday 17th September
* NHS Somerset Clinical Commissioning Group AGM – Tuesday 15th September
* For the attention of Flu comms and Primary care leads -script for 50-64 year olds
 |
| **2nd September 2020 – COVID-19 Update to Primary Care 02092020** | * System / GP Sitrep
* Free webinar on exercise post Covid
* 2020/21 Quarter 1 Learning Disabilities Health Check Scheme DES Payment
* NHS Somerset Clinical Commissioning Group AGM – 7pm, Tuesday 15th September 2020
* SWAG Cancer Alliance Events calendar September 2020
* Workforce Minimum Data Set (wMDS) – September 2020 extraction
* Somerset Emotional Wellbeing Podcast Episode 12 out now
* Supporting Dementia – free resources for GP surgeries
 |
| **28th August 2020 – COVID-19 Update to Primary Care 28082020** | * Primary Care Networks – CQRS Payments
* Somerset Digital Team Weekly Update – 28 August 2020 – online accessibility standards; remote working survey; EMIS support roundup
 |
| **26th August 2020 – COVID-19 Update to Primary Care 26082020** | * System / GP Sitrep
* Meet the early career GP’s supporting Covid-19 research studies in the South West Peninsula
* PCN Workforce planning templates – Action required
* CHC fast track referrals
* Influenza vaccinations guidance – version 2
* Influenza survey – action required
* South West Practice Nurse Flu Clinic Symposium Sep 2020 flyer
* 31st August Bank Holiday – Pharmacy Hours Somerset
 |
| **24th August 2020 – COVID-19 Update to Primary Care 24082020** | * Updated IPC guidance for prevention and control of Covid-19
* MCA and DOLs guide
* Flu vaccination planning – making reasonable adjustments for patients with learning disabilities
 |
| **21st August 2020 – COVID-19 Update to Primary Care 21082020** | * Primary Care Finances – action still required
* Resources in alternative formats for test & trace and self-isolate social media posts
* CAS alerts – weekly update
* South West GP Practices: planning your 2020/21 flu clinic
* Looking after you too – Our NHS People
* Celebs with Cancer back NHS call to get symptoms checked
 |
| **19th August 2020 – COVID-19 Update to Primary Care 19082020** | * NHS Covid-19 vaccine research registry
* Whooping Cough press release
* Somerset CCG Digital Team Weekly Update – 19 August 2020 – TNHSmail refresh; How have you found remote working?; One-off nominations activation in EMIS; IMPORTANT: TQUEST/Ordercomms requests for community nursing staff to take samples; EPS Phase 4; EMIS NUG virtual conference: “Tomorrow’s Practice, Today” on Thursday 24th September
* PHE Flu Campaign resources 2020
 |
| **14th August 2020 – COVID-19 Update to Primary Care 14082020** | * Primary Care Finances - Action Required
* GP Practice COVID Outbreak Reporting Process
* PPE: Urgent – Flosteril FLO-MED-8130 non-sterile gowns – check stocks and quarantine unused gowns
* Infection control and imaging
 |
| **12th August 2020 – COVID-19 Update to Primary Care 12082020** | * Update on Radiology waiting times at Weston General Hospital
* Expanding and transforming the primary care workforce letter COV-2013
* Primary Care Networks – CQRS offer – Action still required
* Somerset CCG Digital Team Weekly Update – 12 August 2020 – TOPDESK; Online consultations; PCN workforce planning – digital component; EMIS – guidance on shielding patients; Additional SPL patients for review August 2020
* Effective workforce planning in primary care – can we face the future without it? – webinar invite
 |
| **10th August 2020 – COVID-19 Update to Primary Care 10082020** | * Implementing phase 3 of the NHS response to the COVID-19 pandemic – Action required
* Guidance and standard operating procedures – General Practice in the context of coronavirus (COVID-19)
* CAS Alerts – weekly update
 |
| **7th August 2020 – COVID-19 Update to Primary Care 07082020** | * Shielded Patient List – Reminder of actions required
* Communications support for practices
* Face coverings – social media resources
* Consent to contact: Covid-19 vaccine trials
* Flu vaccination guidance
* Primary Care networks – CQRS offer – Action Required
* Somerset CCG Digital Team Weekly Update – 7 August 2020 – User research participants – GP profiles editor (nhs.uk); Microsoft Teams Support; TOPDESK; EMIS Updates; NHS Digital Services Status Page & National Problem Tracker
 |
| **3rd August 2020 – COVID-19 Update to Primary Care 03082020** | * Letter: COVD Phase 3 COV-1969 – letter from NHS England
 |
| **31st July 2020 – COVID-19 Update to Primary Care 31072020** | * Weian IIR Masks – these masks **can** be used
* Updated patient discharge leaflets COV 1955 – formatting errors updated
* New OPEL status
* ASD and ADHD diagnostic pathway
* Keeping active and sun safety
 |
| **29th July 2020 – COVID-19 Update to Primary Care 29072020** | * Multi-Disciplinary Teams – working in Microsoft Teams
* Control of Patient Information (COPI) Notice – extension to 31 March 2021
* Face coverings exemption cards or badges
* Healthier You Programme
* Funding Available to train pre-registration trainee pharmacy technicians in primary care
* Free webinar – when is it safe to exercise post Covid-19? Exercise for people with long term conditions (remote)

Digital Team Update – Recording in MS Teams; For Action: requirement to re-enter your NHSMail password; SWAHSN spread academy; guidance of shielding patients defined as extremely vulnerable from Covid-19 * Your Covid Recovery – platform for resources
 |
| **27th July 2020 – COVID-19 Update to Primary Care 27072020** | * Phase two response to Covid-19 – communications support for practices
* Patient booking requests via NHS 111
 |
| **24th July 2020 – COVID-19 Update to Primary Care 24072020** | * Shielded Patient List – updated guidance regarding children – ACTION REQUIRED
* NHSE Guidance on the use of face masks and coverings in primary care and community healthcare settings to prevent COVID-19 transmission
* Care UK Health Care change to company name and brand identity
* Learning Disability Health Checks Reminder
 |
| **20th July 2020 – COVID-19 Update to Primary Care 20072020** | * Somerset overarching information sharing protocol – new version; ISP to be sent to practices for signing through DocuSign
 |
| **17th July 2020 – COVID-19 Update to Primary Care 17072020** | * Antibody testing for health and care workers – email: somccg.antibodytestingsomerset@nhs.net
* Use of zoning colours in primary and secondary care
* Somerset CCG – Who’s Who guide
* Covid-19 FAQ’s
* REPROVIDE- Public health study – seeking practices to take part
 |
| **15th July 2020 – COVID-19 Update to Primary Care 15072020** | * Reminder – Risk assessment return – ACTION REQUIIRED
* Requests for letters of exemption from wearing a face mask
* Yeovil District Hospital discharge summaries
* Would your patients benefit from Kooth? – online mental health and wellbeing support to young people aged 11-18years
* Information sharing during Covid-19 pandemic
* Updated restoration guidance for NHS cervical screening programme
* National career & core capabilities framework for nurses in primary care
* Digital team update Somerset CCG Digital Team, Weekly update – 15th July 2020 – TQUEST / Ordercomms requests; GPIT Leads; EMIS update; Guidance on shielding patients; NHS Cyber awareness webinars
* CAS alerts CAS weekly alerts – weekly update
 |
| **13th July 2020 – COVID-19 Update to Primary Care 13072020** | * Risk assessment return – Action required by Wednesday 15th July 2020
* NHSE&I update to GP contracts
* Patient discharge leaflets
 |
| **10th July 2020 – COVID-19 Update to Primary Care 10072020** | * Additional Covid-19 case in Burnham on Sea
* PPE Supply update – Very important – instructions for online portal
* Requesting a Covid test for health and care staff – incorrect email given. Address is: stafftestunit@somersetft.nhs.uk
* Quarterly enhanced services returns – no requirement to submit for Q1
* Somerset GP practices – 2ww referral information and update: Breast, Upper GI and Lower GI
* Barnardo’s See Hear Respond project
* LD and SMI Physical Health Checks; We need your opinions
* Letter to our system on updates to shielding guidance
 |
| **8th July 2020 – COVID-19 Update to Primary Care 08072020** | * Confirmed case of Covid-19 in Burnham on Sea
* Antibody testing in General Practice
* Requesting a Covid test for health and care staff – email update – stafftrestunit@somerft.nhs.uk
* Digital Team Update Somerset CCG Digital Team update – 8th July 2020: NHSmail skype for business decommissioning; new health and care video library; SCR bulk uploads planned; Care homes and Hospice; Guidance on shielding patients
 |
| **6th July 2020 – COVID-19 Update to Primary Care 06072020** | * Primary Care vasectomy services – current position
* NHS 72nd Anniversary
 |
| **3rd July 2020 – COVID-19 Update to Primary Care 03072020** | * COVID Health Outbreak Framework – Action
* Covid-19 Waste Management Guidance SOP version 2.22
* Clinical Guidance for HCPs on maintaining immunisation programmes during Covid-19
* Diabetes structured education
* Webinar invitation: how to optimise remote consultations in Diabetes
* Diabetes basics and sick day rules in 12 languages
* Direct booking – GP connect
* Annie Maw thanks health and care workers in Somerset
 |
| **1st July 2020 – COVID-19 Update to Primary Care 01072020** | * Antibody Testing Locations Now Available
* Environmental decontamination of high touch areas in primary care
* QOF 2019/20 Covid-19 adjustment
* Clostridium difficile root cause analysis – recommence 1st July
* NHS 72nd anniversary weekend
* Digital Team Update Somerset CCG Digital Team Weekly Update – 1 July 2020 – Somerset NHS Foundation Trust – new email address; eRD Webinars and South West Academic Health science Network; Use of skype; EMIS updates; GP IT Leads – 16th July 2020
* Video conferencing in General Practice – principles of safe consulting
* Care homes specialist information service
* Bristol Nightingale Hospital Briefing
 |
| **29th June 2020 – COVID-19 Update to Primary Care 29062020** | * Antibody Testing for Primary care Staff
* PPE Portal Order Limits update
* Clinical guidance for healthcare professionals on maintaining immunisation programmes during Covid-19
* Somerset NHS Foundation Trust – new email address format
* Data security and protection toolkit
* Message for RUH facing practices regarding phlebotomy
* NICE consultation for vaccinations and immunisations, obesity and cancer
 |
| **26th June 2020 – COVID-19 Update to Primary Care 26062020** | * ACTION REQUIRED: PPE Portal and CQC registered email address – practices to ensure you have correct email on the CQC portal
* Alcohol hand sanitiser in cars does NOT pose a fire risk
* Pulse Oximetry and remote monitoring
* Now is the best time to refer to Talking Therapies
 |
| **24th June 2020 – COVID-19 Update to Primary Care 24062020** | * Heat health alert
* Use of fans in clinical areas
* Central alerting system: personal protective equipment and heat – risk of heat stress
* Alcohol-based hand sanitiser – vehicle fires warning
* PPE: recommended guidance for primary care settings (GP surgeries and community pharmacies)
* Shielding letter and shielding patient letter (COV-1766
* Digital team update Somerset CCG weekly update – 17 June 2020 – For Action: shared email address for Optometry referrals / comms; Spear phishing alert; total triage in general practice using online consultations; SCW IT support; Telephony support from SCW; EMIS updates; Microsoft deal with NHS
* eRD webinars
 |
| **22nd June 2020 – COVID-19 Update to Primary Care 22062020** | * Direct booking update
* Update to latex status of IIR masks
* Patient safety briefing: keeoing patients and staff safe during Covid-19 and beyond
* HCP educational webinars focusing on the management of thrombosis
* Somerset CCG have launched a new website! – including clinicians area and resources area
 |
| **19th June 2020 – COVID-19 Update to Primary Care 19062020** | URGENT UPDATE* Latex masks / visors – Action to check stock
 |
| **19th June 2020 – COVID-19 Update to Primary Care 19062020** | * Weston General Hospital Update
* Covid-19: infection prevention and control guidance
* Bristol Eye Hospital emergency department information for GP’s
* Stakeholder briefing – NHS Nightingale Hospital Bristol
 |
| **17th June 2020 – COVID-19 Update to Primary Care 17062020** | * Changes to PPE portal order limits
* Somerset CCG Digital Team Weekly Updates – 17 June 2020 – windows 10 refresh; EMIS updates
* Information for clinicians on the Type 1 Diabetes structured education offer
* GMS/PMS Core Contract Data Collection 2020/21
* Workforce Minimum Data Set (wMDS) – June 2020 extraction reminder
* The National Guardian’s Office (NGO) and the national NHS Workforce Race Equality Standard (WRES) letter
* Young Somerset Virtual Hub
 |
| **12th June 2020 – COVID-19 Update to Primary Care 12062020** | * Important – problem identified with core PMS payments to practices
* Testing for patients having planned surgery outside Somerset
* Plain film x-ray service at Somerset Foundation Trust
* New arrangements for Diabetes Structured education During Covid-19
 |
| **10th June 2020 – COVID-19 Update to Primary Care 10062020** | * Weston General Hospital: phased re-opening
* Somerset Foundation Trust – important updates regarding false positive Covid-19 test results
* Somerset CCG Digital Team Weekly Update – 10 June 2020
* QOF Update – manual adjustment to 2019/20 achievement for practices affected by Covid-19 response
* Somerset Diabetes Service launching new advice and guidance service from 1st July
* Self-isolation leaflets
* Minimising nosocomial infections in the NHS
* ‘The Safeguard’ – May edition
* CAS alerts – weekly update
 |
| **8th June 2020 – COVID-19 Update to Primary Care 08062020** | * Confirmed Action for ‘Immediate Actin for NHS email’ – change password via the NHSmail web portal
* Communications resources
* Racecourse testing facility
* Covid-19 aftercare guidance
* Iceland priority delivery for NHS staff
 |
| **5th June 2020 – COVID-19 Update to Primary Care 05062020** | * New R rate published today
* Paper requests for radiology at Yeovil District Hospital
* Domestic Abuse and Somerset Local Service
* Video calling for GP screens
* Electronic repeat dispensing
* Update on shielding
* Paediatric resources
 |
| **3rd June 2020 – COVID-19 Update to Primary Care 03062020** | * Primary Care PPE update Action: if not received an enrolment email by 12th June, notify using LMC SITREP
* Coronavirus updates – new social media resources
* Self-isolation advice
* Updated guidance on MCA and DoLS during pandemic
* Covid-19 Research Opportunities in Primary Care
* CAS Alert – weekly update
 |
| **1st June 2020 – COVID-19 Update to Primary Care 01062020** | * Update to guidance for people who are clinically extremely vulnerable (shielding)
* Information for GP practices using E-consult – recommended action
* Principles of safe video consulting in general practice during Covid-19
* Covid-19: management of staff and exposed patients and residents in health and social care settings
* Supporting Covid-19 recovery: patients prioritisation using symptomatic FIT testing
* GP to Care Home by Video – webinar, Friday 5th June 12.30
* Bereavement and Coronavirus
 |
| **29th May 2020 – COVID-19 Update to Primary Care 29052020** | * Press briefing around shielding measures
* Weston General Hospital – updated FAQ
* Contraceptive services during Covid-19 pandemic
* NHSEI Joint statement on personalised approaches to care and treatment
* Somerset LeDer Newsletter – May 2020 with Resources supplement
* Diabetes updates
* CAS alert – update for dispensing
 |
| **27th May 2020 – COVID-19 Update to Primary Care 27052020** | * Weston General Hospital – Update including media release, FAQ’s for patients
* Shielded Patients List for use with community pharmacies – update
* Microsoft Team Calls – important information regarding concenrs
* Urgent admissions/ assessments to Somerset NHS Foundation Trust
* Message from the maternity team – Somerset NHS Foundation Trust
* Antibody testing programme roll out for all NHS staff and patients
* (Another kind of) Virus Alert!
 |
| **20th May 2020 – COVID-19 Update to Primary Care 20052020** | * Shielded patients list for use with community pharmacy – UPDATE from 19th May)
* 25th May Bank Holiday Pharmacy Hours
* Direct Booking – Somerset CCG guidance
* Urgent message for GP surgeries from the CCG maternity team – new website link
* Webcams for practices – update from the CCG digital team
* IP&C Good Practice Guide
* Electronic Repeat Dispensing & Prescription Duration
* Message from BNSSG – restarting routine referrals
* CAS alert – weekly update
* Support with working remotely and using online video consultation
 |
| **19th May 2020 – COVID-19 Update to Primary Care 19052020** | * Shielded patients List for use with Community Pharmacies
 |
| **18th May 2020 – COVID-19 Update to Primary Care 18052020** | * Urgent Action: Collection of Adult flu vaccine order data
* Covid-19 case definition – new symptoms added
* NICE Covid-19 update
* Primary Care Networks DES
* Domestic abuse during Covid-19: a reminder of advice for NHS staff
* Alert: possible cervical screening text messaging scam
* Practice support – media enquiries
 |
| **15th May 2020 – COVID-19 Update to Primary Care 15052020** | * May 25th 2020 Bank Holiday arrangements – practices not required to open
* Reimbursement process for additional Covid-19 practice expenses
* Locum support during Covid-19
* GPES data for Pandemic Planning & Research (Covid-19) has been centrally offered to GP practices in CQRS and is available for practices to accept
* Learning Disabilities Health Scheme for 2020/21 is now available to accept on CQRS
* Online consultation funding allocations 2020/21
* National Diabetes Prevention Programme, ‘Healthier You’ – how to refer
 |
| **13th May 2020 – COVID-19 Update to Primary Care 13052020** | * Phone calls to shielded patients from national NHSE teams
* New NHS ‘Stay alert to stay safe’ campaign and resources
* Somerset CCG Digital Team Weekly Update – 13th May: changes to Software or Hardware in General Practice; Asset audit of General Practices; All equipment moves; How to create an alert when a patient has a TEP; EPS phase 4; Guidance on shielding and protecting patients defined on medical grounds as extremely vulnerable from Covid-19
 |
| **12th May 2020 – COVID-19 Update to Primary Care 12052020** | * Medical supply Notification on Ranitidine – all formulations
* Emotional Health and Wellness, including bereavement services
 |
| **11th May 2020 – COVID-19 Update to Primary Care 11052020** | * Bank holiday payments claim form
* Staff Testing Service
* Minimum bridging competencies for practice burses transitioning to community
* Guidance on shielding and protecting patients defined on medical grounds as extremely vulnerable, from Covid-19
* Safeguarding Covid-19 newsletter
* CQC emergency support framework
 |
| **7th May 2020 – COVID-19 Update to Primary Care 07052020** | * Updated Bank Holiday Pharmacy Opening Hours
* CCAS guidance released
* Bereavement and Coronavirus Guide
* Respiratory Advice and Management Physiotherapy Service (RAMPS)
* Coding of Welfare Checks for high risk patients
 |
| **6th May 2020 – COVID-19 Update to Primary Care 06052020** | * Bank Holiday Pharmacy opening hours
* Recovering after Covid-19 – a practical guide for clinicians and commissioners
* Verification of death in a period of emergency
* Covid-19 self-testing
* Valproate safety during Covid-19
* Somerset CCG Digital Team Weekly Update – 6th May 2020: webcams and headsets; kit orders; Microsoft Teams; Zoom – not recommended; EMIS features; Bank Holiday – Service Desk Opening Times; Consider changing your password; Signposting patients
* Immunising during Covid-19
 |
| **5th May 2020 – COVID-19 Update to Primary Care 05052020** | * Somerset Foundation Trust – Important update from Radiology department
* MHRA Yellow Card Process for Covid-19
* NHSEI Covid-19 Primary Care Bulletin, 5th May – error in previous email, clarification being sought
 |
| **4th May 2020 – COVID-19 Update to Primary Care 04052020** | * Somerset Primary Care Guidance – updated version, including Table of Contents; accessing on GP Desktop
* PHE PPE Guidance – update on use of FFP2 respirators
 |
| **1st May 2020 – COVID-19 Update to Primary Care 01052020** | * Accommodation claims – amended booking form
* Bank holiday – blood collections
* HEE launches new learning pathway for nurses deployed into primary and community care setting
* Paracetamol available to order via IMMFORM in support of the MenB Immunisation Programme
 |
| **30th April 2020 – COVID-19 Update to Primary Care 30042020** | * Webinars – training opportunities for all practice staff – treatment escalation and advanced care planning
* Extension to funding approval period for treatments approved through the SCCG EBI prior approval or exceptional funding pathway
* Update to Privacy Notice in relation to Summary Care Record
* Research requests
* AccuRx Text Messaging of Documents – Action: if using need to complete DPIA
* Smokefreelife Somerset
* ‘Save lives wash your hands’ campaign – posters on best practice
* Information to Practice Managers and Medical Secretaries regarding changes to the Booking Management Service (BMS)
* Using the NHS App
 |
| **29th April 2020 – COVID-19 Update to Primary Care 29042020** | * NHSEI News Release – NHS warning to seek help for Cancer symtoms
* Pertussis & School Aged Immunisation Programme Update from NHSEI
* All that coughs is not COVID – article
* Reuse of medicines in a care home or hospice
* Somerset CCG Digital Team Weekly Update – laptops, webcams and headsets, Paramedic prescribing, Increased patient information for health professionals, online consultations, digital innovations tested to support vulnerable during Covid-19
* Grab and Go form to accompany hospital passports for people with LD and/or Autism
* Easy Read Resources and Reasonable Adjustments for People with LD and/or Autism
 |
| **28th April 2020 – COVID-19 Update to Primary Care 28042020** | * May Bank Holiday – update and Action Required
* PPE Practice Reimbursement – claim form
* PPE Ordering Update
* NHS ‘Open for Business’ Campaign resources
* Updated B12 guidance – Pernicious Anaemia
* E-learning platform for Covid-19 and Diabetes
* New QNI Listening Service for Nurses in the Community
 |
| **27th April 2020 – COVID-19 Update to Primary Care 27042020** | * Children presenting with severe illness – advice and management
* National CCAS update – set up instructions
* NHSEI update – 8th May Bank Holiday opening; Better information sharing for doctors and nurses during Covid-19; Remote working support for social prescribing link workers
* Safeguarding – Covid-19 newsletter
* CQC update
* Support for Carers in Somerset
 |
| **24th April 2020 – COVID-19 Update to Primary Care 24042020** | * SEA’s and Primary Care Learning During Covid-19
* Somerset & Avon Rape and Sexual Abuse Support – Coronavirus update from CEO
* NHSEI update – offer of individual coaching support for primary care staff; further update on shielding; Splenectomy patients
 |
| **23rd April 2020 – COVID-19 Update to Primary Care 23042020** | * UPDATED Somerset Primary Care Guidance during the Covid-19 Pandemic
* May Bank Holidays – likely similar to Easter
* Learning Disabilities Health Service Check – Q4 submission reminder
* Bowel Screening Guidance during Covid-19
* NICE Covid-19 Update
 |
| **22nd April 2020 – COVID-19 Update to Primary Care 22042020** | * Somerset Primary Care Guidance during the Covid-19 Pandemic – compendium of local and national guidance
* Continued Delivery of Hormone Treatment for Patients with Prostate Cancer by Primary Care during Covid-19
* CQC 20/21 Fees - Action: complete form
* Somerset CCG Digital Team Weekly Update – 22nd April 2020 – laptop requirements, webcams and headsets, CCAS, EPS update, Anti-virus updates to devices, compatible printer cartridges, Total triage, AccuRX, GP IT Leads – 28th April, Coronavirus Status Tracker
* CAS Alerts – weekly update
 |
| **21st April 2020 – COVID-19 Update to Primary Care 21042020** | * Easter Bank Holiday – staffing cost reimbursement – Action required
* EMIS – additional list of self-identified patients – Action required by Tuesday 28th April
* Staff testing – update
* NHSEI Update – PPE guidance, temporary removal of routine D4 medical for renewal of HGV licenses, Shielding patients guidance for GP’s
 |
| **20th April 2020 – COVID-19 Update to Primary Care 20042020** | * NHSEI update – staff testing, coaching support
 |
| **17th April 2020 – COVID-19 Update to Primary Care 17042020** | * Shielded patients list – for practices struggling contact details at CCG
* NHSEI update – preparedness letter for general practice; Child Health Information Service (CHIS), shielding patients, referrals to secondary care, GP retention scheme
* Bristol Nightingale Hospital
* Community Podiatry services
 |
| **16th April 2020 – COVID-19 Update to Primary Care 16042020** | * Dementia and Covid-19 – concern highlighted
* Mindline – extended hours
* My COPD – digital solution for those self-isolating
* Free online course for Type 2 Diabetes
 |
| **15th April 2020 – COVID-19 Update to Primary Care 15042020** | * Hand sanitiser bottles – Action: please keep small bottles
* Palliative prescribing protocol Covid-19
* Somerset CCG Digital Team weekly update – laptops; total triage; EMIS update for Covid-19 codes; EPS phase 4, HSCN migration, GP IT leads, mailboxes, webcams and headsets
* Consultant connect – new rheumatology service, YDH
 |
| **14th April 2020 – COVID-19 Update to Primary Care 14042020** | * NHSEI update – widening testing of Covid-19 for NHS staff; GP’s in practice supporting NHS111; Patients who need support staying at home; Where can GP’s direct people in need during Covid-19
* Replacement hearing aid batteries
* Security management for Primary Care
 |
| **13th April 2020 – COVID-19 Update to Primary Care 13042020** | * NHSEI Update – identifying highest risk patients; NHS volunteer service; Covid-19 staff absence tracker; right to work verification for returning doctors; remote working in primary care; General Practice webinar
* Safeguarding Covid-19 newsletter
* NICE update
 |
| **9th April 2020 – COVID-19 Update to Primary Care 09042020** | * Easter Bank Holiday Pharmacy Rota
* Bank holiday access for PPE deliveries
* PPE usage guidance
* Checking for Power of Attorney – process and guidance
* NHSEI update – Good Friday and Easter Monday reimbursement rates; maintaining quality of care in pressurised circumstances, identifying highest risk patients, clinical trials, remote working, home oxygen patients
* Covid-19 and Care homes
* Identification of deteriorating patients in nursing and residential homes
* Drug monitoring in primary care during Covid-19
* Delay of QOF 2020/21 April aspiration payments for PMS practices in Somerset
* Covid-19 privacy notice – Action: review and update for practice and add to website
* Shielding Policy
* One number for all poster – coronavirus support helpline
* Support provided by Amgen Bone Health to the medical community and Prolia (denosumab) patients
 |
| **8th April 2020 – COVID-19 Update to Primary Care 08042020** | * Somerset CCG Digital Team Weekly Update – laptops, VPN, EMIS tokens, total triage, Primary Assessment Centres / Hot Hubs, Smartcards, EMIS viewer rollout, Electronic Palliative and Care Coordination system EpaCCS and Basic Notes, NHS App e-learning, Microsoft Teams, NHS Digital (NHSD) guidelines for remote learning
* NHSEI update – NHS volunteer service, PPE, Bank holiday preparations, Secure messaging
* Bank Holiday blood collections – no additional collection
* Access to Yeovil Hospital Respiratory CNS for practice nurse queries
* Gynaecology Cancer and Coronavirus Information Hub
* Primary Care Network Payments
* CAS alerts information
 |
| **7th April 2020 – COVID-19 Update to Primary Care 07042020** | * Consultant support for Primary Care – TST and YDH documents on how to get Consultant support for routine & urgent advice, admission support, and discussion around escalation & admission
* PPE – daily SITREP, also details of limited PPE through certain wholesalers
* Coronavirus helpline
* NHSEI update – SOP, guidance on death certification, NICE – hospital admission and community management, support to NHS 111 CCAS, Face-2-Face assessment for shielded patients
 |
| **6th April 2020 -** **COVID-19 Update to Primary Care 06042020 - UPDATE** | * Staff testing for COVID-19 – risk assessment and triage form
 |
| **6th April 2020 -** **COVID-19 Update to Primary Care 06042020** | * Updated guidance and SOP for COVID-19
* Easter Opening guidance for practices
* Coordinating admission avoidance and discharge arrangements in response to COVID-19 Action: when ringing SPL there are now 4 options to choose from, please make the team aware.
* Tripartite letter on indemnity in response to coronavirus
* Managing patients at home with COVID-19 – management of breathlessness
* Changes to the Diabetes Prevention Programme during COVID-19
* Quarterly Enhanced Services returns – Payments based on previous submission so no action required, but practices can submit Q4 data using Q3 form, for reconciliation later if they wish to
* NICE – COVID-19 update
* Oxygen cylinders Action: if have empty cylinders please contact your supplier as these are in demand; do NOT wait for next delivery for collections.
 |
| **3rd April 2020 -** **COVID-19 Update to Primary Care 03042020** | * Covid-19 testing for primary care staff – 2 clinics per day at Bridgwater Community Hospital and Yeovil District Hospital
* PPE guidance & poster for recommended PPE; advise of daily SITREP from Mon 6th;  advice on nebulisers (safety)
* Mental health provision for children and young people during Covid-19 – resources available
* Yeovil Hospital update for Primary Care Colleagues – dedicated hospital physician to provide advice to primary care via consultant connect Acute Medicine option (Mon-Fri 9-5)
* Symptom control medications during covid-19 for end of life care – guidance for clinicians
* Communications about Advanced Care Plans – reminder of use of sensitive wording!
* Data sharing update – confirmation of sharing information for purposes of covid-19 (inc. UK Biobank project) – no further action by practice required
* Guidance for frontline staff on supporting and managing patients with learning disability and / or autism
* Updated guidance and referral form from Care UK relating to GP direct access radiology
 |
| **2nd April 2020 -** **COVID-19 Update to Primary Care 02042020** | * Letters to vulnerable patients – update
* Clinical waste updates from SRCL
* Registering new babies
 |
| **1st April 2020 -** **COVID-19 Update to Primary Care 01042020** | * Telephone A&G for care homes via Consultant Connect
* Standard wording for practice websites when services must be changed and CV19 advice
* Digital update
* 2WW referrals during the pandemic
 |
| **31st March 2020 -** **COVID-19 Update to Primary Care 31032020** | * Letters to vulnerable patients Action: Pause individual searches due to centralised list but consider most vulnerable for a TEP & personal wishes (attachments for TEP, advice & decision making)
* Off-license prescribing of anti-virals. Action: No COVID-19 prescribing to take place either on FP10 or privately
 |
| **30th March 2020 -** **COVID-19 Update to Primary Care 30032020** | * 111 and Primary Care
* Medicines Security
* Booking hotel accommodation guidance
* Temporary Practice Closures – process
* Provision of Diabetes Structured Education during Coronavirus Outbreak
* Safeguarding GP Support newsletter – Covid-19
* GP Practice bulletin – suspended
 |
| **27th March 2020 -** **COVID-19 Update to Primary Care 27032020** | * PPE Action: point of delivery to accept 24/7 Hotline if unable to get supplies.
* High Risk Patients – Action: updated search to be used and info forwarded to ASC
* Urgent and routine referral guidance
* QOF update
* Somerset GP Locums Return to Work
* Charges for additional cleaning relating to Covid-19
 |
| **26th March 2020 -** **COVID-19 Update to Primary Care 26032020** | * High risk patients – Action: to send a list of cat 4 patients to Social Services
* Mindline Action: calls related to Covid-related to Mental Health and Wellness issues directed to this line
* Clinical Negligence Scheme for General Practice
* Welfare of Children – Action: share concerns re welfare of children not attending school where feel would be safer in school to use EHA (available on EMIS library as self populating form)
 |
| **25th March 2020 -** **COVID-19 Update to Primary Care 25032020** | * Details of security incidents arising from COVID-19 from TIAA Ltd
* Language empire & availability of conference calling
 |
| **24th March 2020 -** **COVID-19 Update to Primary Care 24032020** | * Primary Care Operational Planning Group
* Community Pharmacy opening hours flexibility
* Children requiring admission during Covid-19
* GP Matters
 |
| **23rd March 2020 -** **COVID-19 Update to Primary Care 23032020** | * Local arrangements for primary care inc. end of year
* Guidance on supply and use of PPE
* MY COPD App
* Talking Therapies to move to telephone or skype
* Mindline Somerset
* COVID-19 SOP – updated link
* Nursing and Midwifery response to COVID-19
* Management and shielding of patients at highest risk
 |
| **19th March 2020 -** **COVID-19 Update to Primary Care 19032020** | * Preparedness letter
* Coronavirus support – eRD
* Pharmacies participating in the Specialist Medicines Enhanced Service
* Message from Yeovil Hospital postponing all non-urgent routine operating
 |
| **18th March 2020 -** **COVID-19 Update to Primary Care 18032020** | * Practice updates to LMC
* Supporting staff at higher risk
* CQC – confirmation of cancelled ARR call process and visits / assessments
* Digital update including remote access, mobile laptops, video consult, logon and password reset
* Community pharmacy closures: Action: if practice aware of pharmacy closures to let CCG know
* Posters for COVID-19 from PHE
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