

**Topics include:**

- Accessible Information Standard
- Adult & Children Safeguarding Awareness Level 2
- Chaperone Training
- Customer Service Skills
- Dementia
- Emergencies & Business Continuity in General Practice
- Equality & Human Rights
- Flu 2020/2021
- Information Governance
- Managing Patient Records
- Mental Capacity Act
- Mental Health - how to thrive
- Practice Healthcheck
- Practice Nurse Revalidation
- The 3 Rs - Registration, Removals & Regulation
- The NEWS Scoring System & Sepsis
- Understanding Conflict