

SW CHIS items of news and requests

Post by Royal Mail and Courier

The SW CHIS (South West Child Health Information Service) staff are now working from home, and as a result we request that no post is sent to CHIS but documents are scanned and emailed instead.

It would also be appreciated if emails are used where possible instead of phone calls to enable us to work more flexibly.

GP Engagement officer

I would like to announce that Erik Renz joined SW CHIS in March as GP Engagement Officer. His role is to help CHIS meet the needs of your families and practice whilst fulfilling our contract with NHSE. He will be arranging opportunities for you to feedback to us about our service. His contact details are below if you would like to speak to him about CHIS, S1 reports, EMIS reports or HI Hub.

e: erik.renz@health-intelligence.com (non PID) e: erik.renz@nhs.net (PID)

Immunisation scheduling – parents booking too early

We have made a change to the clinic scheduling process. The change has been made to reduce the risk that parents make an appointment before a baby is old enough. For up to 2 weeks you might see some differences in the size of your lists depending on how your local CHIS had worked previously.

We have also developed an easy to use calculator (attached) to help reception staff know the earliest date a baby should have their first immunisation – it works out the date they are 8 weeks old.

SNOMED coding and HI Hub – EMIS practices only

Thank you for sending in your EMIS reports through email while we have been establishing the correct export of SNOMED codes – this can now stop. The MIQUEST scripts are now successfully extracting SNOMED codes in order to update the CHIS record.

Records with “No consent for sharing”

Please be aware that the CHIS HI Hub data exports will exclude children who are opted out of electronic record sharing or who have “No consent for sharing their electronic record”. This means that practices will need to be aware Child Health will not be extracting immunisation data for these patients and as a result are unable to schedule them correctly.

Child Health can provide practices with a MIQUEST script which can be run to show these patients.

Returning immunisation data to CHIS

We understand that practices are facing new pressures at the moment but it is essential that reports of immunisations come back to CHIS at least weekly. Failure to do this leads to the child being re-called inappropriately.

SW CHIS can input immunisation data from S1 and EMIS reports very easily. If you would like to know how to use this method please contact Erik Renz or your local CHIS office.

Generic email addresses

We currently still have a lot of personal email addresses on record for CHIS to send the weekly scheduling information and other information to. Please could you provide a generic email address to ensure documentation is always available to you. This will be particularly important if your staff are covering for colleagues or away from work.

NHS Email

CHIS has been made aware of delays in the NHS.net email system this week (30.3.2020) leading to process timeouts. If you have not received CHIS documents you would normally have had please contact your local CHIS office.

Changes to immunisation clinics as a result of COVID-19

If your practice is changing the way you manage childhood immunisation appointments please let your local CHIS team know.

Many thanks

Chris Ellis

Operational Lead SW CHIS

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