



Thornfields

Primary Care Training Specialists

An ERS Medical Company

Agenda

Chaperone Training

A Half Day Workshop

Objectives:

This workshop has been specially designed for staff working in a primary care setting to enable them to perform the role of a chaperone in line with current guidance and best practice.

The course is suitable for administrative support staff and health care assistants and support workers. Delegates will be provided with information and guidance on the role of the chaperone and the key skills required to carry it out effectively.

13.15	Coffee
13.30	Welcome, introductions and objectives Where and when are chaperones required Understanding and informing the patient's choice The role of the chaperone in a consultation Issues of confidentiality and consent The needs of children
15.00	Tea / Coffee
15.15	Understanding issues relating to religion, ethnicity or culture Learning disabilities and mental health Interpersonal skills Appropriate behaviour during the consultation Communication and record keeping Chaperone checklist Final questions
16.30	Close

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