#### **GP Provider Board & Data**

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# SOMERSET



# Clarification of Roles

- Local Medical Committee (LMC)
  - Statutory body
  - Represents interests of General Practice
  - Trade association for negotiating local contracts and funding for practices
- Somerset General Practice Provider Board (GPPB)
  - Promote value of General Practice in the system
  - Support development of General Practice services in the county
  - Represent strategic interests of all providers of General
    Practice services in Somerset



### Why is data important?

- Resilient General Practice
- Sustainable for general practice in Somerset
- Allows practices to measure own performance
- Identifies what developments are needed within their practice and the wider system
- Measure activity in General Practice, facilitating discussion at a local and national level for appropriate funding
- Early warning system for practices and the wider system to allow timely support



# General Practice Alert System (GPAS)

- Developed by Devon LMC as a simple operational system to collect a small amount of anonymised data
- Once weekly collection based on Monday activity in practice
- States the Opel status of General Practice to system partners
- GPAS National Dashboard (since April 2023) using data submitted by all LMCs

#### **Data proposal**

- LMC to hold data
- Dataset being developed
- Not onerous to practices
  - Using EMIS enterprise search & reports to save time
- Working hand in hand with Resilience
- DPIA being developed with Somerset ICB Governance and Data Protection Manager
- Sharing best practice & being more resilient as a team



#### Data proposal continued...

What data sets could be extracted or provided by practices easily

Working with practices that already extract similar data regularly



#### **GP Data Measures**

List Size	Target 23/24
Practice List Size	N/A
Growth rate	N/A

QOF/ES	Target 23/24
Asthma	70%
Cervical screening	80%
COPD	90%
Dementia	70%
Depression	80%
Diabetes foot checks	90%
Hypertension BP < 140/90	77%
LD Reviews	90%
Mental Health care plan	90%
Mental Health 6 elements	80%
VI-03: 2 & 3 years + seasonal influenza vaccination	>82%
QOF QI	RAG
Total QOF points	>95%

Activity/Workload	Target 23/24
Call Volume/working day	N/A
Average time for call queue	4 min
Missed calls from queue	<10%
Requests/working day	N/A
Turn off time of online systems	N/A
Outstanding tasks/1000 pts	N/A
Oldest outstanding task	RAG
Documents awaiting processing (workflow)	<30 per 1000 Pts
Days waiting for oldest outstanding document	5 working days
Count of Consultations	N/A
Count of Lab results	N/A

HR	Target 23/24
GP WTE vacancies	10%
Nursing WTE vacancies	N/A
%Turnover (monthly)	496
% Absence	4%
% Appraisals completed	90%
% Mandatory Training completed	90%

Key for Data Sources	
EMIS (practice system only)	
EMIS (possible through enterprise reporting)	
Practice self-reported	
SFT	
ICB	
Online access provider	
X-on (phone provider)	
N/A - measure is a sum based on another measure	



#### **Supportive**

- Supportive intervention for practices
- Must work alongside LMC's Resilience package
- NOT a performance measure for practices
- Help the LMC / GPPB have more influence locally to increase funding / support to General Practice in Somerset



#### **Finally**

- The LMC's fundamental role is to support our practices
- The GPPB aims to progress the collaborative working of primary care providers
- We need data to help direct our resources to those that need it
- Only by working together can we SURVIVE AND THRIVE



## **Questions?**

