

## SHS CLINICAL LEAD ROLE AND RESPONSIBILITIES

<b>Leadership &amp; Supervision</b>
'Go to' person for complaints, clinical queries, clinical personnel issues, etc.
Allocation of clinical lead roles within the practice (e.g. prescribing, QI, safeguarding, research, education, QOF, Cancer, chronic disease)
Working with other clinicians in the practice (and PCN when required) to develop high quality care
To ensure appropriate supervision for ANPs PCPs etc. working within the practice
<b>Workforce &amp; Finance</b>
Working with the practice manager to develop a workforce model compatible with the funding available from the practice contract
Supporting the practice manager to manage the practice finances in line with the agreed indicative budget
Ensuring, with the practice manager, that the practice achieves targets linked to QOF, enhanced services, and other contract targets linked to practice income
<b>Staff &amp; Patient Engagement</b>
Supporting communication with and involvement of the practice PPG and other patient representatives.
Work with the practice manager to ensure effective communication channels are in place for both staff and patients
Support staff wellbeing and provide a safe environment for staff concerns to be heard and acted upon
<b>Practice &amp; Staff Performance</b>
To be the registered CQC manager
To monitor performance of the practice against the SHS safety scorecard and CQC standards (regular use of Ardens searches)
Monitor prescribing including MHRA safety alerts, NICE guidelines and ICB medicines management guidance
To encourage and lead quality improvement activity in the practice
Ensuring that SHS is clinically led by providing strategic development leadership
Goal setting and innovation within the practice
Practice turnaround where required
Clinical staff internal appraisals
<b>PCN</b>
Supporting the PCN in achieving its ambitions and targets, whether linked to the PCN DES or neighbourhood development aligned to the development of an ICS in Somerset.
Work with the PCN to maximise practice performance against IIF targets
Attendance at external meetings including Clinical Forum meetings and PCN meetings

<b>SHS Advocacy</b>
Promoting the ethos, vision, and mission of SHS, including collaboration with independent practices and other health and social care providers
Attendance at external meetings including Clinical Forum meetings and PCN meetings
Attendance at GET meetings
Supporting the SHS Clinical Lead rota
Providing mutual support to the other SHS Clinical Leads, and supporting the Central Team when required.

<b>Core Leadership Behaviours</b>
<b>Clinical Lead</b>
Passionate about providing high quality, patient focused services
Committed to respecting, valuing and developing people
Curious about how to improve services and patient care
Provides a caring, safe environment to enable everyone to do their jobs effectively
Makes evidence-based decisions that respect different perspectives and meet the needs of all service users.
Promotes teamwork and a feeling of pride by valuing individuals' contributions and ideas
Builds capability to enable people to meet future challenges
Acts as a role model for personal development
Builds relationships to recognise other people's passions and concerns