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| **CRITERIA** | **ESSENTIAL** | **DESIRABLE** |
| Communication skills | Ability to communicate well with colleagues regarding patients and work related issues.Able to communicate effectively with patients. |  |
| Clinical skills | Phlebotomy |  |
| IT Skills | Computer literate | Experience of using primary care IT systemsExperience of using INR Star software |
| Experience | Experience of working in the NHS  | Experience of working in a primary care setting |
| Qualifications | Phlebotomy training certificate |  |
| Other | Highly motivatedFlexibilityEnthusiasmTeam playerAbility to work under pressure |  |